Curriculum Vitae

OBJECTIVE

Seeking a good marketing position where I can apply my experience and develop my career.

AREAS OF EXPERTISE

Communication and negotiation skills

Strategic analysis

Brand development

Market research

Marketing plan

Advertising

Digital marketing

Sales and promotions

Sales analysis

Merchandising

Trade marketing In-store marketing communications

PROFESSIONAL EXPERIENCE

 December 2017 – Present: Junior Business Development Executive – SWX Shopper Marketing SARL, Roumieh Beirut – Lebanon.

Responsible for client servicing and business development as follow:

- Accounts managing covering the full process spectrum: client briefing, creative debrief, pricing, design feedback and direction, production and/or execution, delivery and invoicing.
- Planning and overseeing new in-store marketing communication initiatives.
- Pitching services and developing quotes and proposals.
- Negotiating with clients and liaising with first party suppliers in the region.
- Maintaining fruitful relationships with existing customers.
- Identifying and targeting new sales leads.
- Attending conferences, meetings and industry events.
- Working on increasing efficiency and productivity internally by improving processes and procedures.
- June 2016 February 2017: Junior Brand Manager for Bjorg at M. Nassif & Fils SAL, Achrafieh Beirut Lebanon.
 - Created and implemented a new strategy throughout a detailed marketing plan, and in agreement with the top management, to improve sales and boost the image of a leader brand on the market.
 - Advanced point-of-sale materials and in-store marketing communications through correspondence with retailers and outlets in all Lebanese regions.
 - Accorded with local advertising agencies for ATL and BTL jobs.
 - Supervised the listing in key accounts for newly launched SKUs and promotions.
 - Ensured the availability of basic SKUs per category in every outlet.
 - Monitored each SKU's and customers' performance and acted consequently.

- Improved merchandising activities and stock handling of products on shelves during market visits to customers.
- Tracked and submitted regular competitors' activities reports.
- Approached and acquired new prospects.
- March 2015 May 2016: Medical Representative at Medicapharm SAL, Pharma Group, Baabda Beirut – Lebanon.
 - Increased annual sales in Achrafieh and Meth South area.
 - Built and maintained new relationships with key doctors.
 - Improved products' image and sales techniques through the organization of new conferences and the participation in congresses.
 - Launched successfully new products on the market.
 - Monitored competitors' activities and competitors' products.
- **2010 2015:** Private tutoring for High School Students in Sciences and Literature.
- Summer 2013: Marketing & Sales Internship at Tamer Consumer Products (para pharmaceuticals & cosmetics) (EDDCO), G. Tamer Holding, Dekwaneh Beirut – Lebanon.
 - Accompanied medical representatives for dermatologists and dentists.
 - Accompanied salesmen to Pharmacies and Institutes.
 - Participated in promotions in pharmacies and cabinets.
 - Acquired a general knowledge about the company management.
 - Played a role in discussions for advertisements.
 - Completed sales reports.
 - Prepared and joined in an event for dentists.
 - Monitored and attended trainings.

EDUCATION

- **2017**: The Ultimate Digital Marketing Course delivered by certified trainer Joseph Yaacoub, Lens Business Solutions S.A.R.L.
- **2013 2015**: Master degree in BIOMARKETING, Faculty of Sciences, Saint Joseph University (USJ), Mar Roukoz, Lebanon. (With distinction)
- 2013 2014: Project Management Fundamentals CAPM Course aligned with PMBOK (5th Edition) – USJ Alignment.
- 2010 2013: Bachelor in Biology and Biochemistry, Faculty of Sciences, USJ.
- **1995 2010:** French and Lebanese Baccalaureate in Life Sciences, College of Sainte Famille Française, Fanar, Lebanon.

COMPUTER SKILLS

- Microsoft Office (Word, Excel & PowerPoint).
- Internet research.

LANGUAGES

English: Fluent French: Fluent Arabic: Fluent

INTERESTS

Reading, Singing, Socializing, Swimming, Sports.