

Ahmad Moghnieh

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EDUCATION

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| Lebanese University <i>Master's Degree in Management Information System</i> | Beirut, Lebanon <i>2021 - Present</i> |
| Lebanese University <i>Bachelor's Degree in Management Information System</i> | Beirut, Lebanon <i>2019</i> |

WORK EXPERIENCE

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| GABS Telecommunications LTD <i>Network Operations Center Technician</i> <ul style="list-style-type: none">Working with the technical team handling Niger's international phone traffic (VoIP & TDM interconnections) as well as providing international voice hub services to major landline and mobile operators around the world (wholesale and CC traffic).Monitor daily network operations as well as diagnose, troubleshoot and resolve related issues.Resolve and document daily trouble tickets and maintain logs of technical issues.Establish new interconnections and route traffic according to what best benefits the company.Address and clearly correspond issues to field technicians as well as non-technical audiences. | Beirut, Lebanon <i>July 2021 - Present</i> |
| CLIC Tutoring Center <i>Math and Science Tutor</i> <ul style="list-style-type: none">Assembled lesson plans to administer to students and keep them on track with their assignments.Kept records of academic performance and applied this information to address areas of improvement for students, raising their grade averages by 30%.Corresponded with school teachers and parents regarding the progress of students.Handled multifarious schedules to provide optimum service to students. | Beirut, Lebanon <i>October 2018 – October 2019</i> |
| Librairie Antoine - AUB Bookstore <i>Salesperson</i> <ul style="list-style-type: none">Maintained knowledge of current sales, promotions, and policies.Inventory stock and new stock requisition.Cooperated with the sales & marketing team leaders to determine the best products to promote or withdraw. | Beirut, Lebanon <i>August 2016 - September 2017</i> |

PROJECTS

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| Full Text Search Engine with a NoSQL Database <ul style="list-style-type: none">Conception and design of a full text search engine using Python and MongoDB. | <i>December 2022 - Present</i> |
| Mobile Application for Crowd-Based Reviews <ul style="list-style-type: none">Developed a mobile application prototype in Android, with a back-end in PHP and a MySQL database following AGILE methodology, that allows users to search, rate and review businesses. | <i>July 2019 – December 2019</i> |

TECHNICAL SKILLS

Tools: Microsoft Office (Word, Excel and PowerPoint) | SPSS | Visual Studio | Android Studio | Eclipse

Programming Languages: Java, C/C++, PL/SQL, HTML/CSS, XML, Python

Technologies and Frameworks: Android, MongoDB, UML, DBMN, Merise, Agile

LANGUAGES

English: Full Professional Proficiency.

French: DELF B2.

Arabic: Native Language.