

Nidal Al-Kalash

Beirut, Lebanon

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71/241320

Summary:

Experienced Field Officer with a demonstrated history of working in the health industry. Skilled in Negotiation, Operations Management, Analytical Skills, and Banking. Strong community and social services professional.

Work Experience:

Oct. 2018- Present Donner Sang Compter (DSC)

Position: Head of Operations

- Coordinate with the Blood Drives Coordinator
- Manage the blood drives and supervise DSC's fleet
- In charge of procurement and Logistics tasks
- Conduct trainings for new volunteers

Dec. 2016- Oct.2018 Donner Sang Compter (DSC)

Position: Senior Field Officer

- Direct Supervision of the Blood Drives (Set up, volunteers, Blood Donors)

June 2016- Dec.2016 Donner Sang Compter (DSC)

Position: Field Officer

June 2015-Sep. 2015 Subway

Position: Sandwich Artist

- Greet and serve customers, prepare food, maintain food and sanitation standards, and

handle some light paperwork.

Jan.2013-Mar. 2013

Islaf Islamic Lending (Irshad Islah Community)

Position: Credit Officer Assistant

- Process credit applications
- Collect past due payments
- Handle customer complaints and take appropriate action to resolve them

Education:

Arts, Science, and Technology University in Lebanon (AUL)

2013-2016

- Bachelor's degree in Banking and Finance

Internships and Volunteering Experience:

Feb. 2018- May 2018

Volunteer at “Li Baladi” Parliament Elections Campaign

Feb. 2016- June 2016

Volunteer at Donner Sang Compter (DSC)

Oct.2015-Nov.2015

Intern at LGB Bank

Learned the various operations and job requirements of the personnel in a bank including

- Tellers
- Operation support
- Customer service

Skills and Competencies:

- Microsoft Office (Word, Powerpoint, Excel, Etc...).
- Leadership /Time management
- Ability to work under pressure and cope with flexible schedules
- Communication and teamwork

- Hospitality and Customer Care