

CAREER OBJECTIVE

A highly motivated, hard-working Business Computer graduate, with strong focus on Software Consultancy and the drive to produce accurate deliverables, aiming to leverage a proven knowledge in the ICT field to successfully fill a role at a progressive organization in the field of Business Analysis.

WORK EXPERIENCE

Software Consultant (Business Analyst/Project Coordinator)
Intertech Group January 2020 – Current

As a Software Consultant at Intertech Group, I have three main roles: Tendering Officer, Business Analyst, and Project Coordinator. Within the functions performed:

- Managed the analysis, design, and development of a Monitoring and Evaluation Solution (statistical tool).
Tender Preparation for projects funded by different international organizations (UN, EU, World Bank, etc.)
Preparation of Drycost and Financial proposals
Analyzing software requirements and proposing solutions
Managing ongoing projects' implementation and following up with developers and other experts
Organizing Client Meetings, and leading analysis/ consultation meetings
Elaborating different technical documents/ project deliverables including the software requirements specifications, business requirements specifications, testing plan and cases, training plans and user guides, etc.)
Performing Software and User Acceptance Testing
Preparation of user guides and providing trainings
Preparation and presentation of demos for end users
Performing market research and comparison sheets
Designing user interface and developing mockups

Business Analyst
MBT-Solutions (ERP) June 2019 – December 2019

- Assisted in defining the project (Full Procurement module)
Gathered requirements from business domain experts
Documented technical and business requirements (BRS & SRS)
Analyzed existing software for gaps
Developed project plan, schedule and determined each phase
Outlined use cases, activity diagrams for the development team
Assigned tasks to project team members (using JIRA)
Helped throughout the development and UI design procedures
Verified that project deliverables met the requirements
Provided regular updates to upper management

Administrative Assistant
Halwani Transtec sal May 2018 – April 2019

- Prepared invoices, proformas, reports, memos, letters, financial statements and other documents, using Silicon accounting system.
Answered phone calls and directed calls to appropriate parties or take messages in case of customer inquiries and support.
Conducted research, and prepared papers, offers, and quotations for consideration and presentation by executives.
Carried out all Journal Entries as an assistant accountant

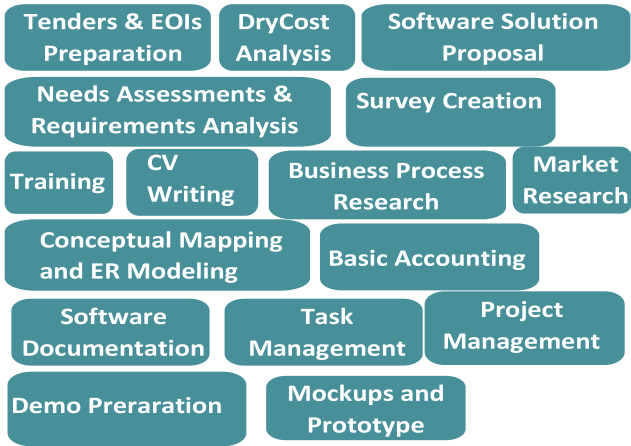
Mobile Developer
Protech Liban SummerInternship 2017

- Developed several mobile applications with Xamarin.Forms
Got familiar with QA and unit testing tools
Gained Experience in Prototyping tools and UX UI design

EDUCATION

Bachelor of Science: Applied Business Computer
2020_ Lebanese University, Faculty of Technology

SKILLS



LANGUAGES

English: Bilingual Proficiency
Arabic: Native Proficiency

OTHER TRAININGS & ACHEIVMENTS

- INJAZ Leadership Program
Member of All Girls Code (AUB)
Model United Nations (GC LAU MUN) participant
ACCESS Micro Scholarship Program (USAID)
Project Citizen training & showcase (Amideast)

References and Certificates are available upon request