## Rossa Debian

#### How do I envision Myself?

A socially and creatively driven professional, focused on investing my intellectual energy in a business environment aiming to serve a mass need through science, art and innovation

### Relationship Manager BNC Network – UAE

October 2020 – August 2021

- Managed a portfolio of 100 diverse business clients in the MEA, involved directly in the construction industry including high end companies like Grohe, Autodesk, Hidada, CCC...
- Conducted the onboarding, training and product usage implementation for new clients
- Executed the subscription renewal of around 10 clients on a monthly basis to meet the monthly target
- Prepared analytical reviews and reports of clients' usage to improve their platform performance in coordination with the data research team
- Initiated new business activity in diverse segments through conducting market research, key contacts engagement, product demos until deal closure

## Account Manager Engineering & Marketing International – Lebanon

Jul. 2018 - Oct. 2020

- Tackle 30 new leads from big industrial companies in the MENA region weekly
- Negotiate an average of 5 proposals weekly for software renewal projects
- Cocreated with my manager a software renewal strategy which increased the conversion rate from 10% to 25% in less than a year
- Arranged and managed a sales portfolio for software renewals of over 200 clients in the Gulf region between KSA, UAE... which increased our active opportunities by 40%
- Co-ordinate market research studies with my department colleague to analyze competitive landscape and potential opportunities
- Assisted our marketing consultant in creating content and sending targeted marketing emails every week

# Co-founder BlocRecs – Lebanon

Jan. 2018 - Sep. 2018

- Worked with my university colleague on a blockchain software to reduce degree fraud by 80%
- Developed BlocRecs's software and business model through studying market demand, market sizing, product prototyping and lifecycle, marketing and financial planning
- Prepared and intensively pitched our business presentations weekly to business mentors and investors
- Designed and proposed an initial logo prototype and website plateau for my team
- Raised an early funding from shipping giant CMA CGM as well as business partnership

#### Skills I aspire to develop for the future:

- Digital and Media Marketing
- Business Digital Transformation
- Product Design
- Creative Development
- Communication Art
- Team Leadership

#### **Educational Background:**

Lebanese American University (Jubail, Lebanon) September 2014 – December 2018

Bachelor of Petroleum Engineering – GPA: 3.4/4

Recipient of Honor's Scholarship based on academic record