

**Diala Al Ballouz**  
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## OBJECTIVE

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Seeking a career in the business field to enhance my communication, influencing and negotiation skills, and to boost up my ambition to succeed

## EDUCATION

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<b>Lebanese American University, Beirut, Lebanon</b>	<b>Sep. 2013 – June 2017</b>
Bachelor of Science in Business – emphasis in Marketing	Major GPA 3.19/4

### *Related Courses*

Consumer Behavior    Communication Skills    Marketing Services    Marketing Strategy

## Internships

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August 22, 2017 – February 22, 2019    **Blom Bank – Head Office, Hamra, Beirut, Lebanon**

### *Position: Intern*

- Call Center
- Cards Department (Credit Card Section)

July 1 – August 24, 2016

**BML – Cornish Al-Mazraa Branch, Beirut, Lebanon**

### *Position: Intern*

- Two weeks at Operations Section
- Six weeks at Sales and Customer Services section

May 16 – June 30, 2016

**United Company for Central Markets, Beirut, Lebanon**

### *Position: Intern*

- Marketing Department

## VOLUNTEER WORK & EXTRA-CURRICULAR ACTIVITIES

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<b>The Company Program, Injaz – Beirut, Lebanon</b>	Jan. 20, 2017 – Sept. 23, 2017
<b>Hands-On Banking, Bank of Beirut – Beirut, Lebanon</b>	Feb. 20, 2017 – April 19, 2017
<b>Volunteer – Beirut Marathon LAU – Beirut, Lebanon</b>	Nov. 2015 & 2016

## Certificates

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<b>Certificate of Achievement by Injaz</b>	Sep. 23, 2011
<b>Certificate of Completion by Bank of Beirut</b>	April 26, 2017

## KEY SKILLS & COMPETENCIES

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**BUSSINESS:** Analytical, communication, time management, and team work

**COMPUTER:** Microsoft Office (Word, Excel, Power Point)

**LANGUAGES:** Arabic and English (Fluent)

**CONCEPTS:** Ability to grasp new concepts quickly

**PROBLEM SOLVING:** Well developed problem solving skills

## HOBBIES

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Basketball, Soccer & Reading