



Mohanad AlRifai

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 Beirut, Lebanon

WORK EXPERIENCE - TRAINING

Network Marketing Pro Customer Service

 April – June 2021  Las Vegas, United States

- Maintaining customer relationships by handling questions and concerns with speed and professionalism
- Managing database records by using several software like Infusion-soft and kajabi.
- Drafting status reports on customer service issues.
- Data entry and research as required to troubleshoot customer problems.

Livelove Beirut and Nawaya NGO

Data Processing - Call Center

 Dec 2020 – Mar 2021  Beirut, Lebanon

- Processing forms and applications.
- Managing and resolving people complaints.
- Database entry.
- Raising people issues to the management.

Training with SE Factory

Foundation of Computer Science

 March – June 2020  Beirut, Lebanon

- Online coding exercises in Python, with automatic correction.
- Emphasis on live code reviews, peer feedback and critical thinking.
- Coding in Python using foundational concepts via a personalized approach

Ministry of Health&Unicef


Data Entry

 Nov 2019 – Jan 2020  Baalbeck, Lebanon

- Compiling, verifying accuracy and sorting information to prepare source data for computer entry.
- Reviewing data for deficiencies or errors, correcting any incompatibilities and checking output.

Areeba

IT Officer

 July 2018  Beirut, Lebanon

- Assisting finance and accounting departments using the database.
- Web Services and payment-gateway integration.
- Preparing the daily reports

ACADEMIC RESEARCH PROJECTS

Lebanese University – Senior Project

Title: E-commerce Website

 August 2018  Beirut, Lebanon

- Developed an E-commerce website for Libanlait Company for buying their products online.

Courses & Certificates

Angular specialization course from Coursera (The Hong Kong University of Science and Technology)

- This course concentrates mainly on Javascript based front-end frameworks, and in particular the Angular framework.

Google Digital Garage (The Fundamentals of Digital Marketing)

EDUCATION

BS. In Management Information System
Lebanese University (LU)

 August 2018-GPA 70

EXTRACURRICULAR ACTIVITIES

SafeSide Association

Volunteer

 August 2017  Baalbeck, Lebanon

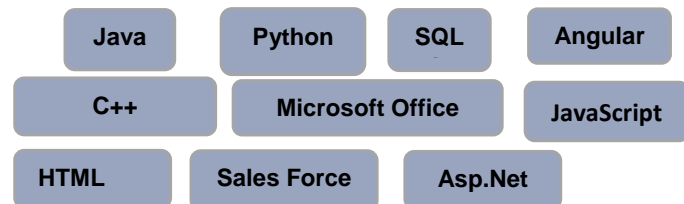
- Volunteered and participated in several events and workshops that aimed at doing charity work.
- Raised awareness concerning important topics like health and the environment

Redcross Lebanon

Volunteer

 January 2014  Baalbeck, Lebanon

SKILLS AND TOOLS



COURSEWORK

- Data Structure
- System Analysis & Design
- Object-Oriented Programming (OOP)
- Development Platform
- Business Understanding
- Data Security
- Database

LANGUAGES

Arabic (Native)
English (Fluent)