

Youssef Sawaya

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EDUCATION

2011–2014 Master's Degree in Computer and Communication Engineering

- American University of Science and technology, Beirut (Lebanon)

2007–2011 Bachelor Degree in Computer and Communication Engineering

- American University of Science and Technology, Zahle (Lebanon)

WORK EXPERIENCE

01/2018 – Present **Information Technology Manager**

Mimosa Sanitary Paper Co., Zahle (Lebanon)

- Implemented and designed CCTV Project with 40% less in cost.
- implemented and designed VOIP Server Based centos with 80% efficiency in cost and implementation time for 4 branches and more than 60 users.
- Implementing Active Directory and File-sharing Systems based on Linux OS.
- Network Management, design and expansion.
- Huawei layer 3 switches and firewall configuration.
- Vpn integration and management
- Cisco switches and ASA Firewall Configuration.
- AWS Cloud Management.

08/2017–12/2017 **Technical Coordinator**

IAccess, Beirut (Lebanon)

- Installing and Configuring Acronis Solutions, Systrack, and Trend Micro.
- Training teams on Network, Security software and devices.
- In-house upgrade, creating Virtual network, peer to peer VPN, installing VoIP between all branches and ensuring centralized connectivity, with different firewalls in each branch.
- Cloud application management (Azure, Office360)

08/2016 – 08/2017 **System Administrator**

ALIG Insurance, Beirut (Lebanon)

- Active Directory and Email Server creating updating and managing users.
- Virtual Networking Systems, creating Hyper-V servers with virtual networks.
- Integrating and managing Citrix Xen-Desktop, based on local and VPN connections.

04/2014 – 04/2016 **Web Developer**

White Mountain Technologies, Beirut (Lebanon)

- Training on installing and utilizing Cloud
- Working on web development projects

07/2011 – 03/2014 **Free-lancing Projects**

Sawaya Group, Zahle (Lebanon)

- Implementing Networks for Small Businesses
- Web Development
<http://www.femme-fatale-boutique.com>
<http://www.gardenherbaltea.com>

01/2007 – 06/2011 **Lab Assistant**

American University of Science and Technology, Zahle (Lebanon)

- Maintaining the Network
- IT assistant

PROFESSIONAL SKILLS

Networking systems and routing, active directory and domains, voice over IP installation and management, virtualization systems, Information Technology design and implementation, firewall administration, operating systems management and debugging, database administration, web development.Vlan.

OTHER SKILLS

- Good communication and Contact skills with clients and technical teams
- Team management and tasking
- Organizational skills
- Fast learning and dedication
- Ability to adapt to any situation and any system

CERTIFICATED DIGITAL SKILLS

- Cisco CCNA Discovery 1 and Cisco CCNA Discovery 2
- MCTS 6425, MCTS 6426 and MCTS 70-642

LANGUAGE SKILLS

Arabic, English, French