

PERSONAL
INFORMATION

Joe YOUSSEF

 Sassine Building, Mdawwar Street , Sed Al Baouchrieh, Lebanon

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 joeyoussef@zoho.com

Sex Male | Date of birth 01/01/1997 | Nationality Lebanese

PERSONAL STATEMENT

Hard-working computer and networks engineering student with teamwork spirit and organizational skills, and minute attention to detail

WORK EXPERIENCE

SALESMAN

Summer 2015

Maliks: www.maliks.com

Receiving Products - Organizing Merchandise

Customer Service

[Bookshop](#)

INTERNSHIP (SYSTEMS AND NETWORKS)

Summer 2017

Bank Audi - Information Technology Department: www.bankaudi.com.lb

Servers Basic Configuration

Routers and Switches Configuration

Active Directory User Management

Troubleshooting Problems

[Operating Systems - Networking](#)

IT/NOC

July 2018 – November 2018

MobiMind /Bulwarks - Jal El Dib: www.mobi-mind.com

Providing daily operational support for employees and remote support for clients

MikroTik routers - Ubiquity UniFi access points basic configuration

Monitoring network performance/Problems troubleshooting

Implementing ManageEngine network monitoring and ticketing systems tools

Computer hardware and software repair

Writing up accurate technical documentation

[Operating Systems - Networking](#)

EDUCATION

2014 - present

M.E. in Computer and Telecommunications Engineering, CCE
division – Systems and Networks
<Mastère d'Ingénieur en Informatique et Télécommunications>
Antonine University (UA) – Hadath -Baabda

1999-2014

Lebanese Baccalaureate - Life Sciences

Ecole Saint Georges Bsalim ESGB

PERSONAL SKILLS

Mother tongue

Arabic

Other languages

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
French	DIPLOME D'ETUDES EN LANGUE FRANÇAISE DELF B2				
English	Very Good	Fluent	Very Good	Very Good	Fluent

Communication skills

Empathic listener and persuasive speaker

Organisational / managerial skills

- Attention to detail
- Active learning
- Critical thinking
- Problem solving
- Teamwork

Computer skills

- Microsoft Office (Word, Excel, PowerPoint, Visio, Outlook)
- Adobe: Photoshop, Illustrator, Animate (Basic knowledge)
- Operating Systems: Windows Server, Linux
- Web Design and Development: HTML, CSS, PHP, Bootstrap
- Programming skills: C, C++, Java, C#, VHDL for FPGA, assembly (basic knowledge)
- Database: SQL, PL/SQL, Oracle Forms

Driving license

Lebanese driving license

ADDITIONAL INFORMATION

Conferences

Open Day for Data Science – Antonine University
Open Day for Telecommunications – Antonine University
Student and Young Professional Lebanon Congress 2019 – IEEE

Workshops

Fun with Kali Linux (Ethical Hacking) – Semurity Academy

Memberships

IEEE junior member

Certifications

CCNA Routing and Switching course certification:

- Introduction to Networks
- Routing and Switching Essentials
- Scaling Networks
- Connecting Networks