

Bahia Boukhari

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Summary

Ever since I was a little kid, technology has been one of my leading passions. I still remember the first pc I used to play games and search the web. This passion carried me to pursue my BS and MS degrees in computer science during which I learned new development languages, algorithms, compilers, software engineering and many more. During my work experience as a software developer, I engaged in every detail related to software development including the business and the development sides. I found my self pleased to expand my scope of work to engage with business analysis and project management teams while working on various development projects. And that's what helped in finding my real spark and drawing my next career path that leans towards business analysis roles. There is definitely a lot more to learn, solve, and improve. And for this, I am very excited.

Experience

Freelancer

Worked on multiple freelancing opportunities including sales, customer service, testing, and executive assistant

12/2019 - Present

Scope for IT Services

Mobile Application Developer

10/2015 - 07/2018

- Provided a weekly progress report to the executive staff, ensuring that all parties were informed of milestones
- Researched and developed different types of IOS Applications
- Analyzed and documented application business requirements
- Applied various techniques to locate bugs in applications in an efficient manner
- Created custom mobile applications using native and hybrid technologies as per client specifications
- Tested applications prior to final review to ensure that all issues were resolved in the most efficient manner
- Devised all documentation for each app, detailing all aspects, functions, capabilities, and features
- Worked with an effective team of 5 developers in the creation of mobile apps for regional market

InfoPro Digital

Telemarketing Operator

06/2015 - 09/2015

- Asked appropriate open-ended questions to discover prospects' needs and requirements
 - Delivered a high level of service to clients to both maintain and extend the relationships for future business opportunities
 - Listened attentively to client feedback
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Skills	<ul style="list-style-type: none">• Customer service• Requirements Gathering• Team Building• Testing• Critical Thinking• Bug Reporting• Documentation• Negotiation		<ul style="list-style-type: none">• Requirements Analysis• Teamwork• Programming• Problem Resolution• Customer Satisfaction Mindset• Application Documentation• Team Lifting• Communications
Education	Lebanese American University		11/2019
	Master of Science in Computer Science		
	Global University		07/2015
	Bachelor Degree in Computer Science		
Languages	<ul style="list-style-type: none">• English-Advanced• French-Intermediate		<ul style="list-style-type: none">• Arabic-Native• Turkish-Beginner