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Samer Salameh

Profile

A motivated IT Specialist who consistently achieves objectives; over 20 years of experience gained across a large number of projects, services and technologies. Well developed inter-personal skills, motivation and team building, with an analytical and investigative approach to work. In depth understanding of financial, commercial and contractual issues, with proven success in formulating and negotiating commercially sound solutions.

Objective

To manage people, interface with customers, and work with highly technical Software and Hardware applications.

Key Skills

• Deliver a high quality IT service, both within the company and to all customers, based on the high industry standard for IT service delivery within negotiated SLAs.

• Ensure the continued, uninterrupted operation of the global DNS infrastructure required for the company's services, secure from threats and operating within agreed performance metrics.

• Plan and manage the departmental budget and the IT capital programme.

• Implement a continuous measurement, review, audit and benchmarking process to monitor the security, capacity and performance of systems.

• Work with the Chief Executive and Director of Operations to plan schedules and priorities and respond to any major issues.

Experience

Oct 2018-Present **Al-Ain General Contracting Co. (ALGECO)** Abu Dhabi,UAE
Logistics, GPS, & Fleet Management Manager
Responsibilities:
Establishing and building Logistics Department.
Planning and managing logistics, warehouses, transportation.
Directing, optimizing and coordinating full orders cycle.
Managing a fleet of over 200 vehicles and heavy equipment.
Controlling GPS, fuel monitoring, and asst distribution according to projects need.
Taking decision doe buying, renting, or leasing vehicles.
Manages IT both on 5 sites and main Office.
CCTV, LAN/WAN installation projects.
Structured Cabling, Network Study, and systems support.
Systems migration and upgrading.
SAN, NAS, Microsoft, Cisco products installation.
Servers, Clustering, and Backup Solutions.
Vendor Negotiations & Management.
ERP, EDI & Financial System Technologies.

Apr 2011–Sept 2018   **Al Rams Sanitary Contracting**   Abu Dhabi, UAE
Admin & IT Manager:
Responsibilities:
   Managed a team of 4 Engineers, and other labors.
   CCTV, LAN/WAN installation projects.
   Structured Cabling, Network Study, and systems support.
   Systems migration and upgrading.
   SAN, NAS, Microsoft, Cisco products installation.
   Servers, Clustering, and Backup Solutions.
   Clients meetings, projects progress and handing over.
   Exchange Server Installation and Migration.
   Accounts Payable Processes & Management
   Invoices/Expense Reports/Payment Transactions
   Corporate Accounting & Bookkeeping
   GAAP Standards & Government Regulations.
   Vendor Negotiations & Management.
   ERP, EDI & Financial System Technologies.
   Records Organization & Management.
   Journal Entries & General Ledger.
   Teambuilding & Staff Supervision.
   Spreadsheets & Accounting Reports.
   QuickBooks Experience.

Nov 2003–Mar 2011   **Horizon Int'l Flight Academy**   Al-Ain, U.A.E

I.T. Department Head

Responsible and handling:

   Successfully designed and implemented the major systems
   introducing On-line Systems for: Distribution, Inventory Management,
   Appliance Stock and Order, Insurance, Quality Control.

   Be responsible for the management of IT and systems risks
   and ensure maximum system up time.

   Develop, maintain and review the company project programme, in
   partnership with the Director of Operations. Ensure projects are
   delivered on schedule that meet the agreed objectives and business
   needs.

   All servers which are windows 2000/2003 server based and
   includes ISA Server, Exchange Server
   2003/2007Webaccess,Commvault Backup Symantec Enterprise
   Antivirus server.

   All Cisco Cat switches, Pix Firewalls, Intrusion Detection
   Sensors, Wireless Access Points and network.

   CCTV   system, security cameras, access cards, and security doors.

   Alcatel OmniPCX 4400 PBX and Telephone system.

Microsoft Great Planes and SQL Server.

Commvault Backup Server using Compaq LTO Tape Library up to 6 T.B. of compressed data capacity.

VPN, and RAS connections between the academy and remote sites.

Russell Adams Aviation software.

Horizon Website design and updates.

Making Department annual reports, budget, meetings, vendors, and expansions.

All client machines, network printers, scanners, projectors.

Handling upcoming projects and expansions like in-house E-learning Center and CBT Training System.

Mar 2000– Nov 2003   **Emirates Computers Est.**   Abu Dhabi, U.A.E

Senior Systems Engineer

Progressed from Systems Engineer to Senior Systems Engineer. Configuring, designing, installing, handling project and troubleshooting: Actively identified and delivered new opportunities for test environment, network support, hardware maintenance, software support and disaster recovery services.

EMC SAN Boxes & Silicone Graphics NT Boxes.

Dell products (Powervault storage SAN & NAS (Fiber-SCSI), Powervault Tape Libraries, PowerEdge Servers, Precision Workstations, Desktops, and Laptops.

ACER products (ALTOS Servers, Desktops, and Laptops).

Cisco Products Routers, Switches, and Firewalls.

Microsoft Products (Exchange 5-5.5-200-2003 Server, Proxy server 2.0-ISA   Server, Microsoft Cluster Server).

Veritas (Data Center, Business Server, & Backup Exec).

Veritas Netbackup, Data centre, Business Server, and Backup Exec .

Apr 1995– Jan 2000   **MASK Computers**   Abu Dhabi, U.A.E

Computer Technician
Cabling, assembling, troubleshooting computers, and many other computer Software.

Education   1995 –1999   **Ajman Univ. of Science & Tech.**   Abu Dhabi, U.A.E
B.Sc., Computer Science from Faculty of Engineering and Computer Science.
Graduated with Very Good Merit.

Languages   Arabic: Native Speaker
English: Fluent reading, writing, and spoken
French: Intermediate

Certificates   Microsoft Certified Professional Systems Engineer (MCSE)
Dell Certified Systems Expert (DCSE) (Master Level) ACER
Certified Systems Administrator (ACSA)
VERITAS Certified Professional (VCP) (High Availability)
Cisco Certified Network Associate (CCNA)
Cisco Certified Network Professional (CCNP)

Hobbies   Bowling, Football and Swimming

Projects Achieved

Project: **ADNOC Takreer IT Infrastructure SAN**
Project: Role: Senior Systems Engineer
Technology: EMC FC4700 SAN Boxes, Dell Poweredge Servers, Dell Powervault Tape, Library with robotic arm, Broacade Fiber Switches, Veritas Data Center, Intelligent Disaster Recovery, Vaulting, and Storage Replicator, Navisphere 5.0, Access Logic,Power Path.
Description: Install & Configure total LAN free SAN (Terabytes) solution backup using VERITAS, Microsoft Windows 2000 servers, and various network devices in Redundant solution. VERITAS Oracle Agent, Veritas Exchange Agent, and Veritas SQL Agent were all installed and configured.

Project: **National Drilling Company (NDC):**
Role: Senior Systems Engineer
Technology: EMC FC4700 SAN Boxes, Dell Poweredge Servers, Dell Powervault Tape, Library with robotic arm Broacade Fiber Switches, Veritas Data Center, Intelligent Disaster Recovery, Vaulting, and Storage Replicator, Navisphere 5.0, Access Logic, Power Path.
Description: Install & Configure total LAN free SAN (Terabytes) solution backup using VERITAS, Microsoft Windows 2000 servers, and various network devices in Redundant solution. Veritas Oracle Agent, Veritas Exchange Agent, Veritas SAP Agent and Veritas SQL Agent were all installed and configured.

Project: **Ministry Of Interior:**
Role: Senior Systems Engineer
Technology: EMC CX600 SAN Boxes, Broacade Fiber Switches, Navisphere 6.0.
Description: Deployment & installation of SAN Box, configuring zones on the fiber switches, and creating LUNS and automated redundant paths for each HBA on HP Unix Server.

Project: **ZADCO HQ:**
Role: Senior Systems Engineer
Technology: Microsoft Windows 2000, Maximo, HR Access, Hummingbird.
Description: Deployment & installation of 450 Dell Workstations & Servers, installation of different Software all using automated unattended installation.

Project: **ADNOC HQ:**
Role: Senior Systems Engineer (Team Leader)
Technology: Microsoft Windows 2000, Maximo, HR Access, Hummingbird.
Description: Deployment & installation of 450 Dell Workstations & Servers, installation of different Software all using automated unattended installation.

Project: **ADNOC Um Al-Nar Petroleum Institute:**
Role: Project Manager Engineer
Technology: Dell Poweredge Servers, APC UPSs, Microsoft Windows 2000, MS Exchange 2000 Server, ISA 2000 Server.
Description: Design & provide all the network infrastructure including, Microsoft Windows 2000 servers, Installing and configuring Exchange 2000 server and various network devices.

Project: **GASCO:**
Role: Senior Systems Engineer (Team Leader)
Technology: Microsoft Windows 2000, Maximo, HR Access, Hummingbird
Description: Deployment & installation of 500 Dell Workstations & Servers, installation of Different Software all using automated unattended installation.

Project: **Arab Monetary Fund Network Infrastructure Migration:**
Role: Project Manager Engineer
Technology: Microsoft Windows 2000 Server, MS Exchange 2000 Server, ISA 2000 Server, Cisco Pix Firewall, Cisco 2950 Series Switches and Cisco 1600 Series Router.
Description: Migration all 10 MB speed network to 100 MB, all network and servers were migrated from Windows NT environment to Windows 2000 environment, Exchange 5.5 to Exchange 2000 Server in DMZ Secure Configuration & Web Access, Checkpoint Firewall to Cisco Pix Firewall, and Proxy Server 2.0 to ISA 2000 Server.

Project: **State Audit:**
Role: Senior Systems Engineer
Technology: Dell Poweredge Servers, Dell Powervault SCSI External Storage, Microsoft Windows 2000, and Microsoft Cluster Server.
Description: DC & Microsoft Cluster installation and configuration in Active-Passive mode.

Project: **Ali & Sons Co.:**
Role: Senior Systems Engineer
Technology: Dell Poweredge Servers, APC UPSs, Microsoft Windows 2000, MS Exchange 2000 Server.
Description: Configuring Two Windows 2000 Domains in one Active Directory Forest, Installing and configuring two exchange 2000 server sites in same Organization unit for each domain in a full transitive trust mode.

Project: **Bundoq Oil Company:**
Role: Senior Systems Engineer
Technology: Dell Poweredge Servers, Microsoft Windows NT Server 4.0, Dell Powervault Tape library with robotic arm, Veritas Netbackup Business Server.
Description: Installation and configuration of Netbackup Business Server for Exchange Server clients, UNIX workstations, and NT clients. The installation involved setting up the tape library with Robotic arm.

Project: **Ministry Of Interior:**
Role: Senior Systems Engineer
Technology: Dell Poweredge Servers, Dell Powervault Fiber External Storages, Microsoft Windows 2000 and Microsoft Cluster Server.
Description: Installing and configuring servers to use external storages over fiber Connections in a cluster active-active mode setup for using oracle databases.