# CV

# Khaled Chamoun
# Curriculum Vitae

## Profile

An experienced Computer Science graduate with specialization in Information Systems. I am a hardworking, honest individual, a good timekeeper, and always willing to learn new skills. Adding to that, I am friendly, helpful and polite, and have a good sense of humor. More importantly, I am able to work independently in a busy environment and produce high standards of work, and also within a team setting. Finally, I am outgoing and tactful, and able to listen effectively when solving problems.

### ADDRESS
Metn
Beirut
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### Phone Number
70/358650

## EXPERIENCE

**Breakfast & Co – Technical Engineer**                      04-2019/Present

Technical support specialist for restaurants across Lebanon as Bartartine and Zaatar w Zeit where maintaining and fixing the infrastructure for the Dine In and the Dispatcher Systems.

**Capital Outsourcing, Beirut Lebanon - Technical Engineer**          05-2017/03-2019

Technical support specialist for Areeba Infrastructure (Bank Audi) where this role consists of monitoring and troubleshooting all network issues related to Datacenter, POS, ATMs and Servers.

**ASAP Systems, Beirut Lebanon - Senior Technical Support Engineer**        09-2015/12-2016

• Team leader of the **Technical Support** department that took care of the U.S. customers' technical matters in Asset/Stock Inventory Systems (BarCloud, Passport) remotely.

• **Quality Assurance** team member that worked on both Inventory Systems (Web, Console and Phone Application), determining and negotiating quality procedures and specifications, and ensuring customer requirements are met. Specialized in Automation Testing which resulted in a 20 percent reduction in system failures.

**University of Balamand - Comptroller**                      09-2014/08-2015

Supervising the quality of accounting and financial reporting, and overseeing the preparation of financial reports such as balance sheets and income statements.

**Azar Narcis Company, Checka Lebanon - Auditor**          04-2014/09-2014

Worked as a bills auditor in the main administration building.

**Danish Refugee Consult (DRC) - Field Agent**          09-2013/11-2013

Worked with the United Nations as a field agent to support the list of refused Syrians refugees in Lebanon.

## EDUCATION

**University of Balamand – B.S. in  Computer Science**          06-2014/05-2017
Specialization in Information Systems (IT Networking and Programming).

**Lebanese University – Business Administration**          10-2011/05-2014
Successfully completed two years before changing majors to Computer Science at the university of Balamand.

## CERTIFICATES

**Murex Systems**                      08-2017/09-2017
Successfully passed the Technical Test.

**Cisco Certificate**                      07-2013/08-2013
Cisco training A+ certificate of completion.

## SKILLS

- **Windows O.S., Network Infrastructure, Porting, Maintaining Server/ Client, IIS, Hardware Implementation.**

- **SQL Server Management Studio, Database Mirroring, Visual Studio, NetBeans, XAMPP, Easy PHP, Java, C++, Windows Forms C#, PHP, JavaScript, HTML5, XML, CSS3, JQuery, Bootstrap, WordPress.**

- **C.R.M., Microsoft Office, Visio, Citrix.**

## REFERENCES

Available upon request.