Elias Sfeir

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PROFILE

Likes to work in a competitive environment that improves my skills and effectively utilizes my professional knowledge, team work and organizational skills to conceive and achieve solutions. Very organized, enjoys team work and handles well pressure.

Education

- **ISAE – CNAM University**   **Beyrouth, Lebanon**
  - 2019
  Computer engineering at the department of engineering

- **Lebanese university** – **Faculty of Science** II   **Fanar, Lebanon**
  - 2008
  Masters in Computer Science

- **Ghazir Official Lycee**   **Ghazir, Lebanon**
  - 2004
  Baccalaureate, Specialty: Mathematics

Languages

- Arabic (Native)
- English (Very Good)
- French (Very Good)

Professional Experience

- **Elementn**   **Ain Saadeh, Lebanon**
  - Senior Developer   August 2012 – Present
  - Implement for **Darkmatter UAE** a Website where a user can buy several Certificates and pay using PayPal payment
  - Work with **Darkmatter** technical team in UAE on Tamm project by building micro services, scripts to auto generate swagger files, postman collection files and generate documentation on Confluence
  - Develop and improve Online Shop application for the telecommunication company **Zain ksa** with features like Order, Pre-Order, Auctions and bidding
  - Develop and improve Self Care (Mobile Operator Subscriber) web application for the telecommunication company **Zain KSA** which is an account management solution

that puts access and control into the hands of post-paid, pre-paid, corporate subscribers and multi-line account managers with features like: Online bill management, Service provisioning, Registration, Account dashboard, Contract/Profile details, Services management, Bill summary, Web to SMS …

- Develop and improve intranet application, a lightweight, easy-to-publish and easy-to-customize that contains the standard features needed by most enterprises.
- Take part of and participate in the Scrum and Sprint meetings, Scrum master, Sprint planning, Sprint Retrospective.
- Research and implement new technologies.
- Performance optimization
- Giving trainings.
- Support client's issues.
- Conduct production deployment, and database migration
- Participate in technical analysis and code reviews.
- Writing technical and training documents
- Used: Java/J2EE, Oracle, Dojo, JQuery, Bootstrap, JavaScript, Ajax, Html, Css, less, Django
- Website: www.elementn.com

- **Aheeva**   **Sin El Fil, Lebanon**
  - Lead Developer   August 2011 – July 2012
  - Leader/Manager for several Teams/Projects
  - Responsible of the architecture and analysis of Business Intelligence/Reporting Tool project.
  - Responsible of integrating Spring Web Service Framework in the development of J2EE applications
  - Assist artifacts (SRS, Architecture, Prototype, User Interface …)

  - Software Developer   July 2008 – August 2011
  - Develop, improve and maintain several projects and tasks in Call Centers domain:
    - Business Intelligence: Analyzing and defining web tools for dynamic report generation. Ability to manipulate reports by adding formulas, parameters, conditions and filters pre and post report generation.
    - Web Form builder/designer: Web tool for non-experts (drag-and-drop) used to build PHP forms by adding several Html elements and Database connections.
    - Web Services: Implement web service using Contract-First Service development, to connect information system and stand-alone applications using SOAP protocol
    - Sugar CRM: Customize Sugar CRM to organize, populate, and manage customers' accounts and cases to centralize the service history of customers
    - Work Force Management: Implement Forecasting calls and agents required based on historical data, Intraday Performance used for live monitoring and re-forecasting when needed according to the actual traffic received,

> Performance analysis and adherence live monitoring of agents and Scheduling to define and assign shifts templates to agents based on their forecasted required data
> - Outbound campaign: Enhancing dialer process by adding different features (Chain calling list, calling list to enhance speed and quality, call treatment ...)
> - Maintenance of applications, with integration of new functionalities
- Used: Java/J2EE, JSP, Spring, Hibernate, JavaScript, JQuery, Ajax, JSON, MySQL, PHP, C++, Asterisk PBX, Tomcat, Unix Servers, Centos, HTML, CSS
- Website: www.aheeva.com

- **Self Employed – Freelance**
  - Stratus OCT software for Professor Naji Waked.
  - Implement Smart Card with DBMS for Wushu Kung Fu Federation.
  - Implement several websites and applications.
  - Used: Java, PHP, MySQL, HTML, JavaScript, JQuery, Vb.net

- **Internal Security Forces – Software department**   **Beirut, Lebanon**
  - Internship   July 2007 – November 2007
  - Major work on oracle (Forms and reports Builder 9i), and analysis on AMC designer
  - Used: Oracle, PL/SQL

Technical Skills

- Java
  - Real threading / Multi-threading
  - Data Structures
  - Spring, Maven, hibernate framework
  - J2ee, JSP, Swing
- Android Development
- C/C++
- Vb.net
- PHP, HTML, CSS, Less
- JavaScript, DOJO, ExtJs, JQuery, Bootstrap, Ajax
- Oracle, MySQL, SQL, PL/SQL
- XML, JSON
- Electronics Smart cards: Memory cards and secure memory cards
- Operating Systems: MS windows, Unix / Linux

Hobbies

Football, Basketball, Photography, Cinema, Guitar and tourism