

# ABED ELRAHMAN AL-TAWIL

**Address:** Ras El Nabeh, Beirut – Lebanon

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## **OBJECTIVE:**

To obtain a challenging position in an engineering environment where my resourceful experience and academic skills will add value to organizational operations.

A qualified Computer Communication Engineer Graduate and Professional having over **7 years of rich and insightful experience in systems and networking.**

## **WORK EXPERIENCE**

**E.K.T KATRANGI BROS, BEIRUT, LEBANON (APRIL 2018 TO PRESENT)**

### **IT TECHNICAL SUPPORT OFFICER**

#### **Responsibilities:**

- ☐ Installing and configuring computer hardware operating systems and applications
- ☐ Monitoring and maintaining computer systems and networks
- ☐ Troubleshooting system and network problems and diagnosing and solving hardware or software faults
- ☐ Providing support, including procedural documentation and relevant reports
- ☐ Work on Queue Management System (QMS)
- ☐ Work on Radio-Frequency identification (RFID) Tracking Systems
- ☐ Reporting to the IT Manager about new projects and proper planning.
- ☐ Maintain network stability security between all branches.
- ☐ Install and configure IP cameras & NVR
- ☐ Data center/Server room design including (Fire Alarm, Cameras, Security, Access control)
- ☐ Design network infra structure (patch panels and switches).
- ☐ Configure and maintain cisco switches & routers.
- ☐ Configure and maintain MikroTik Routers and Wireless

**IBAD EL-RAHMAN FOUNDATION, BEIRUT, LEBANON (JULY 2015 TO MARCH 2018)**

### **SENIOR IT ADMINISTRATOR**

#### **Responsibilities:**

- ☐ Maintain and track all IT assets in the company.
- ☐ Ensure the proper functioning of the devices used in the IT-Department.
- ☐ Securing the necessary devices and software used.
- ☐ Prepare plans, policies and strategies for IT department.
- ☐ Configure and maintain windows server 2012\2016 (AC, Domain, DNS, DHCP, GPO, Exchange)
- ☐ Reporting to the IT Manager about new projects and proper planning.
- ☐ Maintain network stability security between all branches.
- ☐ Install and configure IP cameras & NVR
- ☐ Data center/Server room design including (Fire Alarm, Cameras, Security, Access control)
- ☐ Design network infra structure (patch panels and switches).

- ☐ Configure and maintain cisco switches & routers.
- ☐ Configure network monitoring tools (PRTG, Prime, and Syslog).
- ☐ Configure and maintain cisco firewall.
- ☐ Configure Web polices, IPS polices, and AMP on cisco Sourcefire.
- ☐ Deploy cisco wireless AP with multiple SSID.

## AUL UNIVERSITY, COLA, BEIRUT, LEBANON (NOVEMBER 2011 TO JUNE 2015)

### TECHNICAL ASSISTANT / IT DEPARTMENT

#### Deliverables:

- ☐ Assistant in the division of information technology at AUL
- ☐ Operated on several projects in the IT-Department.
- ☐ Proved to be responsible and serious assistant, a valuable team member.
- ☐ Maintenance department, where I was trained on hardware and software troubleshooting and maintenance
- ☐ Maintenance on all photocopies and computers (Hardware and software)
- ☐ Maintenance on the existing network in the University

### EDUCATION

- Master's Degree in Computer Communication Engineer. Arts, Sciences & Technology University in Lebanon. Lebanon (2014-2016) with **GPA of 3.42**
- Bachelor Degree in Computer Communication Engineer. Arts, Sciences & Technology University in Lebanon. Lebanon (2011-2014)

### ACHIEVEMENTS

- ☐ Cisco Certified Network Associate (Routing & Switching)
- ☐ Cisco Certified Network Associate (Security)
- ☐ Cisco Certified Network Associate (Collaboration)
- ☐ Microsoft Certified System Administrators (Windows Server 2016)

### TECHNICAL SKILLS

- **Servers:** Domain controller, Virtualization, Exchange, DHCP, DNS.
- **Operating Systems:** WIN XP, WIN 7, WIN 8, WIN 10, Mac, Windows Servers 2003/2008/2012/ 2016.
- **Database:** SQL, MS SQL Server, Oracle
- **Security Tools:** Symantec Antivirus, McAfee, Kaspersky, AVG, Windows Defender.
- **Networking:** IPT, Routing, Switching, Security, Wireless
- Hardware \ Software maintenance and support.

### PERSONAL SKILLS

Senior IT Administrator, creating Network Infrastructure, domain controller server, exchange server, Security Management, Data Center management, Software and hardware Management, Service Desk Management.

Efficient Team Leader & Player, combining communication, interpersonal & problem solving skills with analytical, decision making and capabilities to enhance organizational objectives.

## **REFERENCES & DOCUMENTS**

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