



JAMIL NAHLE

COMPUTER AND COMMUNICATIONS ENGINEER

EXPERIENCE

Aug 2016 - Present
Virgin Megastores

DUTY MANAGER

Ensuring employees are offering exceptional customer service.
Making sure customers are happy with the service and products.
Helping to implement store policies.
Motivating employees.
Dealing with customer complaints and issues.
Planning and developing systems and procedures in order to meet department productivity and quality goals.
Coordinating department activities and special projects in order to ensure quality and meet deadlines.
Managing a team of 16 people.
Training staff and following up on their performance and integration to the team.
Conducting department meetings and providing minutes of meeting to general manager.
Monitoring and analyzing monthly operating results against budget.
Taking part in yearly inventories of different departments.
Supervising the register closing as defined in the cash protocol.

CUSTOMER SERVICE OFFICER

Took care of customers demands.
Contacted more than 20 companies to solve customer's issues.
Worked on CRM system.
Worked with six different branches.

Aug 2018 - Sep 2018
RYMCO

INTERNSHIP TRAINEE

Write well designed, testable, efficient code by using best software development practices.
Create website layout/user interface by using standard HTML/CSS practices.
Integrate data from various back-end services and databases.
Gather and refine specifications and requirements based on technical needs.
Create and maintain software documentation.

EDUCATION

2019

American University
of Science and Technology

BACHELOR OF SCIENCE

Computer and Communications Engineer
with Emphasis on Mechatronics Engineering

2013

College Patriarcal

BACCALAUREATE II

General Science

REFERENCES

Roger Selwan
Store Manager
Phone: +961 71 161 353
Email: roger.eselwan@gmail.com

PROFILE

Skilled engineer prospect with a strong background in programming and electrical systems looking to widen my horizons and acquire new skills through experience in the modern technology industry. Skilled in various programming languages and fluent in English.

CONTACT ME

Beirut, Lebanon

+961 71 497 929

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SKILLS

WORD



EXCEL



POWER POINT



OUTLOOK



C++

