



# Ziad Hamd

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## About Me

I am known to be consistent, hardworking, and highly motivated. I enjoy working with a team, as well as on my own. I am friendly, outgoing, and a dependable person.

I am eager to improve my position in the work force, expand my knowledge and gain more skills. I am also looking to establish long term employment in a friendly and growing organisation.

## Education

### Bachelor's degree- Lebanese International University 2016-2019

☐ Degree in Business marketing

☐ GPA of 3.5

### Lebanese Baccalaureate- Shouf National College (2013-2015)

☐ Emphasis on Humanities; Sociology and economics

## Skills

Computer Skills

Communication Skills

Flexibility / Adaptability

## Interests



Football



Reading



Swimming



Gaming



Working Out



Researching

## Experience

### Bookseller- Librairie Antoine, Hamra (March 2018- Ongoing)

- ☐ Identify customer needs and direct walk-in inquiries as appropriate, and provide information concerning stock availability.
- ☐ Process customer orders and reservations.
- ☐ Provide helpful service in all areas of the bookstore.

### Sales Associate- Eden Park, Beirut (September 2015 – February 2018)

- ☐ Ensure customer satisfaction through excellent sales service
- ☐ Proactively acknowledge, greet and assist customers.
- ☐ Merchandise, re-stock and maintain sales floor as per Brand standards
- ☐ Responsible for effective replenishment
- ☐ Comprehensive knowledge and understanding of merchandise

### Waiter- Village Country Club (May 2014- September 2014)

- ☐ Take orders and serve food and beverages to patrons at tables in dining establishment.
- ☐ Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- ☐ Communicate with customers to resolve complaints or ensure satisfaction.

## Language

English



Arabic



French



## References

Available upon request