

OMAR ALHALABI

Address : Beirut, Lebanon
Phone Number: +96171457803
E-mail Address: omar_halabi98@hotmail.com

EDUCATION

From 09/16 to Present	Beirut Arab University Bachelor in Mechanical Engineering	Beirut, Lebanon
From 09/13 to 06/16	Lycée Abdelkader Baccalauréat Français Scientifique Spécialité Physique – Chimie Official in 2016	Beirut, Lebanon

EXPERIENCE

From 09/17 to present	Teltac Worldwide NOC Technical Support Engineer <ul style="list-style-type: none">• Used Network diagnostic equipment such as sniffer and device logs to troubleshoot network failures• Monitored various networks using in-house tools and graphs• Reported and escalated circuit issues to over 200 global tier 1 carriers.	Beirut, Lebanon
From 10/18 11/18	Arab International Academy HVAC Design Trainee <ul style="list-style-type: none">• HAP program for heating and cooling loads• AC units selection, duct and chilled water sizing• Radiators and trench heater selection• VRV Selection Software	Beirut, Lebanon
From 06/17 to 09/17	Kidzmondo, SAL Customer Service Representative <ul style="list-style-type: none">• Built sustainable relationships with customer accounts through interactive communication• Provided accurate, valid and complete information by using the right methods/tools• Handled customer complaints and provided appropriate solutions and alternatives within the time limits	Beirut, Lebanon
From 05/13 to 06/13	Interpress SARL Trainee <ul style="list-style-type: none">• Designed the layout of the outgoing memos and letters• Fixed and redesigned customers project resources• Installed Virtual Software and upgraded operating systems	Beirut, Lebanon

PROJECTS ACCOMPLISHED

- **Certified professional in Solidworks Software for Mechanical Design.**
- **Certified for heating and cooling at Zmerly and Co**
- **Tutored several students and underprivileged as part of Synkers and Twenty-Six Letters NGOs.**
- **Attended several workshops as an official member of the American Society of Mechanical Engineers (ASME).**

SUMMARY SKILLS

COMPUTER SKILLS: Microsoft Office (Excel, Word, PowerPoint...), VMware, AutoCAD, Adobe Creative Suite, Android Recovery Tools, FL Studio, Microsoft Visual Studio C++, Python, Acoustic and Sound Production Tools...

LANGUAGES: Cambridge English B2 Level B certified in English, in addition to French and Arabic.

SOFT SKILLS: Time Management, Problem Solving, Critical and Logical Thinking, Fast Learning, Flexibility and Adaptability, Dedication, Teamwork, Communication, Multitasking, Mentoring and Coaching.