

Bechara el Khoury, Tasso Street, Kouch Building, Beirut, Lebanon

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Nadine Baadarani Succar

SKILLS

Computer Application: ASP.NET, MySQL, Visual C#, Microsoft Office, Matlab, Swift – Xcode, Dynamics CRM, SharePoint, Acronis, Shell Scripting, Nimbus, Spotfire, PHP, HTML, CSS, web services

Languages: English, French, Arabic (Fluent written and spoken)

Licenses and Permits: First Aid Attestation. Lebanese Red Cross

Interests: Tennis, Piano, Photography

EXPERIENCE

Sodetel, Jal El Dib – *Software Developer*

March 2018 – PRESENT

- Design and implement projects involving database, programming, billing, business applications and I/O programs
- Develop and maintain the company's website and internal web applications
- Investigate, troubleshoot and solve reported problems

Sodetel, Jal El Dib – *Technical Support*

August 2017 – February 2018

- Handle customers' requests and provide technical support for residential services
- Troubleshoot and resolve customers' technical inquiries over the phone
- Communicate with customers to provide and process information in response to technical concerns
- Conduct various testing for products and services and deliver detailed reports upon request
- Follow up on technical tickets and participate in the escalation process

BPS Technology Consulting and Services, Beirut – *Presales Engineer*

August 2016 – July 2017

- Work deals assigned to the sales team prioritizing effort based on maximizing team productivity and company's profit
- Scope the technical solution required to address the customer's requirements and needs
- Recommend solutions that optimize value for the customers and the company
- Coordinate closely with internal sales, sales support and service resources to align the solution design having the customer's business needs

Levant Investment Bank, New Starco – *IT Developer Intern*

May 2016 - June 2016

- In charge of making a web application and its database
- Gather information from employees concerning the needs during the development of the application

EDUCATION

Saint Joseph University, Mansourieh – *Bachelor of Telecommunications*

September 2013 - July 2016

Institut National de Communication et de l'Information

Mission Laïque Française, Lycee Verdun

September 1998 - June 2013

French Baccalaureate, Scientific, Option Mathematics