# Rawad Mrad

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# **Summary**

I am efficient in managing time through the daily tasks and know how to prioritize. I am punctual and enjoy being part of a team. Through my dual background education in Business and Computers, I became a balanced person who favors both machine and people with all their characteristics. I responsibly follow instructions and get motivated from learning something new: I always believe that education shouldn't end with a degree but through learning more from what I work and how I am part of the greater plan: the value, the mission and vision of the company I work for that is also the family where I'll be spending more than half of my waking time. Additionally I have been tutoring courses in the university where I got my formation, as a way to pay it forward to my society and Alma Mater.

# Work Experience

# 11/2020 - present

#### Marketing Internship, Sharekkna

o Contacting people who are interested to get on board with Sharekkna.

08/2020 - 09/2020

### **Project Manager Internship, Taskubator**

The tasks performed throughout the internship pertain to the following areas: Communication with Stakeholders, Managing Team, Project Charter, Resource Allocation, Scheduling, Budgeting, Conflict Resolution, Project Delivery, Lessons Learned, and other related topics.

07/2020 - 08/2020

## **Software Developer Internship**

 Practice through our one-month intensive internship program one of the fundamentals of software development, source control with Git.

05/2020 - 06/2020

#### Marketing Internship, Schemazone

o Working on real business tasks/projects related to the marketing 06/2017 - 08/2017

## IT Internship, AL Mawarid Bank

- o Topic research in the IT Field (Windows server, networking...)
- o Assisting any Inquiry in the IT field

#### Accountant Trainee, Petroleb Fuel Mart S.AR.L

o Organizing documents functionally and record invoices in the company's database

# **Tutor, AL Kafaat University**

04/2016 - 06/2017

# IT&HR Trainee, Collège De La Sagesse

09/2016 - 12/2016

- o Support computer software and hardware troubleshooting and material replacements
- o Reporting on major achievements and setbacks faced

08/2016 - 09/2016

# **Internship, Fidelity Assurance**

- o Rotation through different core departments: Property, Casualty, Marine, Medical Claims
- o Support function of: Receivables, MIS, HR, Purchasing, Customer Service & Marketing

05/2016 - 08/2016

## **Compliance Trainee, Blom Bank**

- o Check pending accounts, pending customer matters and complete KYC samples
- o Assist with opening of new accounts

## IT Trainee, USI S.A.L

12/2015 - 03/2016

o Ensure completion of projects especially those related to networking.

### **Administrative Assistant, Mounsef**

07/2012 - 03/2013

o Customer service and administrative and manager assistant, visitor meet and greet.

# **Education**

2016 - 2020

**Master Degree of Computer Science**, Arts, Sciences and Technology University in Lebanon

2016 - 2020

Bachelor of Management, AL Kafaat University

2012 - 2015

**Bachelor of Computer Science**, AL Kafaat University

# **Training**

### MoneySMART Boot Camp, Byblos Bank

06/2017

Fundamentals of healthy money cycle: earning, spending, saving, borrowing & investing. Topics includeed Budgeting (Wants vs. Needs), Risks(Managing Risks),Goals(Reaching your goals), Business(Business idea into Business), Banking (Banking Relationship) & Tax(Lebanese

## Work Success Boot Camp, Bank of Beirut

12/2016

Five-day lectures, guest speakers, hands-on exercises, discussions, multimedia, assignments, and final presentations, in the topics of Self-assessment, First Impressions, Resume Writing, Interview Skills, Communication Skills, Presentation Skills, Branding You, Networking, Professional Skills and Professional Attitudes, all targeted at new graduates.

### **Certificate of Completion**, Balamand University

08/2016

Introduction to mobile application development.

#### **Cisco Certified Networking Associate (CCNA)**

07/2016

Routing & Switching certification covers the fundamentals of enterprise networking, including LAN switching, IP addressing, routing, subnetting, all to administer devices, configure and manage medium-sized networks

### Formation telecom, Institute Technique De Kafaat

05/2015

Modules on Computer and cellular Hardware &Software, Satellite and General Electronics

# **Skills**

- o Perseverance and motivation
- o Teamwork
- o Ability to work under pressure
- o Computer : Microsoft Office (World , Excel ,Power Point & Outlook)
- o Language: Arabic, French & English

### **Interests**

Practicing Sports (Football, Basketball, Martial Arts), Podcasts by famous Entrepreneurs, Music