ZIAD AWWAD

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EXPERIENCE

Jul 2019 – Aug 2019	**Tyconz** – *Intern*	**Beirut, Lebanon**

- Implementing functional requirements and supporting user acceptance testing.
- Managing database and data configuration.
- Preparing data analysis (Crystal) reports and providing Post (Go Live) support.

Oct 2018 – Present	**American University of Beirut – IT Department**	**Beirut, Lebanon**
	Service Delivery Office *(Work Study Program)*	

- Assisting in the new IT Service Management Tool implementation, mainly responsible for automating manual processes by designing and building online forms and workflows.
- Handling student and staff complaints via line support, walk in support, and mail.

May 2018 - Aug 2018	**Teens Who Code**	**Beirut, Lebanon**

Supervisor (Jul 2018 - Aug 2018)
- Managed and led a group of students in the Teens Who Code ' Unleash your potential ' program that introduces teenagers aged 12 - 18 to various technological skills.

Intern (May 2018 - Jul 2018)
- Worked with a team to develop a curriculum specially made for Lebanese teenagers, to learn the fundamentals of programming through Teens Who Codes' online platform.

EDUCATION

2017-Present	**American University of Beirut**	**Beirut, Lebanon**

Bachelor of Science in Computer Science
Expected graduation date: Jun 2020

2015-2017	**Al Makassed- Khalid Bin Al Walid High School**	**Beirut, Lebanon**

Lebanese Baccalaureate in Life Science
Awarded the Admin Board Award for excelling in attitude, discipline, and academic performance

COURSE PROJECTS

May 2019	**Social Network Platform Website**

Full Stack Web Developer
- Developed a web-based social network platform with a colleague in a 3-week span.
- Designed and implemented most of the database's table's structures and relationships.
- Developed the necessary queries needed to retrieve the needed information.

EXTRACURRICULAR ACTIVITIES

- Active member of the Computer Student Society cabinet at AUB – leading on event organization (e.g. Hackathons, crash courses, entertainment activities) (2018 – Present)
- Active member in the Toastmaters International club at AUB (2018 – Present)
- Competed in the BLOM Bank A-list competition where fifty sophomores out of 800 applicants were shortlisted. (2018)
- Designed and led a 3-day workshop on communication skills to teenagers in the North of Lebanon as a volunteer. (2018)
- Led a team in designing a game based on probability in the LAU Math Probability competition, which ended up in the winning top 3 out of 15 contestants. (2017)

Languages: Fluent in spoken and written: Arabic, English.