

RAWAN MOHAMAD ABOU AL HASSAN

Lebanese, Female

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March 14, 1997, Abu Dhabi – UAE

Lives in Lebanon

OBJECTIVE

I want to extend my skills & boost my knowledge. In achieving this, I'm a self-motivated, committed and determined person. I have also demonstrated negotiating and organizing skills, a firm sense of responsibility, and my capacity to work hard under pressure.

PROFESSIONAL EXPERIENCE

[Relationship Builder](#)

Maids. cc (2021-Present) Dubai

Remotely from Beirut

Solve problems, customer service, and maintain the relationship between clients and the company.

[Account Manager](#)

Teaser Research Company (2021) Kuwait

Remotely from Beirut

Collecting data and reporting to management, giving demo presentations about the platform, and maintaining relationships between clients and the company

[Account Manager](#)

Presentail Online Gift shop (2020-2021)

One year as an Account manager, responsible for vendor's accounts, solving problems, reporting to management, and maintaining relationships between the company and clients.

[Customer Service Specialist](#)

FEEL22 (Think Digital S.A.L.) Beauty Online Store (2018-2019)

One year as an after-salesperson responsible for managing social media accounts such as WhatsApp, Facebook, and Instagram.

[Author Intern](#)

Annahar Newspaper (2016)

6 months internship as an author, wrote articles and learned online journalism.

Area Supervisor

ABC Department Store (Ladies Ready to Wear) (2017-2018)

One year as an area leader.

Sales Associate

ABC Department Store (Ladies Shoes and Bags) (2015-2017)

Two years as a salesperson.

EDUCATION

Communication Arts in Journalism

American University of Science and Technology

2014-2018

High School

Tanoukhieh National School, Abey, Lebanon

2012-2014

Rosary Sisters School, Abu Dhabi – UAE

2000-2012

Certificates:

Business Fashion – ESMODE & USJ (2022)

3 Months course that covers Fashion branding, marketing, merchandising, buying, luxury management, retail branding, and e-business.

OTHER SKILLS

Languages: Fluent in Arabic and English

Computer Skills:

SHOPIFY, ShipHero, MS Office, Adobe Photoshop, Adobe Illustrator, Adobe InDesign, G-mail, Photography Skills

Soft Skills: Communication, Time Management, Problem Solving, and Commitment