

#### MINERVA NJAIM

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#### WORK EXPERIENCE

### Assistant Boutique Manager – Zuhair Murad Fashion House

June 2019- To date

- Assisting in the buying process of each season's collection during Paris Fashion Week
- Providing seasonal reports in terms of top selling and least selling silhouettes/Sell thru/Aging and Replenishment
- -Building and monitoring customers' data base and boosting customer engagement and brand loyalty
- Monitoring high standards for boutique appearance and displays of items, visual elements and window
- -Providing SWOT analysis for each collection
- -Ensuring constant implementation of boutique policies

## Style Consultant - Saiid Kobeisy Group

September 2018- May 2019

- Consulting and advising customers regarding styles through maintaining timeless product knowledge
- -Managing communication between the Atelier and all high-profile clients and VIP's
- -Liaising daily with operations, creative and technical teams to best support client requests
- -Conducting and wolfing in "meet the designer" trips in the MENA and Europe
- -Performing physical inventory control
- -Assessing visual merchandising of the showroom

#### **Customer Service - EDJ Lebanon**

January 2017- July 2017

- Dealing with client's concerns related to electricity problems and monitoring the technical team responsible for repairs

# **Internship-Impact BBDO**

July - October 2015

- Working with the client servicing department
- Completing various tasks covering all agency disciplines (strategy, research, and media)
- Handling several projects including creative briefs for Salsa Jeans, PepsiCo, and Dewar's
- Preparing for the promotion of Brave Heart Foundation in the marathon

### EDUCATION

MSc in Fashion and Luxury Management- Paris School of Business 09/2017 - 09/2018

**B.A in Marketing & Advertising- Notre Dame University- Zouk Mosbeh** 2013-Spring 2017

(Dean's List-GPA 3.58)

**Antonine Sisters School- Mar Elias Ghazir**Lebanese BAC II- Sociology and Economics section

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Arabic- Fluent

LANGUAGES: English- Fluent

French- Operational

Team Work

SOCIAL SKILLS: Adaptation and flexibility

Communication with clients

Excel

Word. Power Point

Adobe Photoshop

Adobe InDesign

Dealing with Pressure

Adaptable

Responsible & Committed

PROFESSIONAL

COMPUTER SKILLS:

Resilient & Persistent behaviour

COMPETENCIES: Punctual

Organizational capacity

Strategic & Analytical view







Exploring distant lands

Fashion

Hiking

# References:

Mr. Mohamad Kobeisy
Managing Partner at Saiid Kobeisy Fashion House

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Mr. Elio Mousallem Brand Development Manager

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