Yehya Mnaimneh

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Information Technology graduate. Within my domain, I've always anticipated all kinds of challenges by establishing a self-educational environment. Experienced in network administration, security, and hierarchical implementation.

EDUCATION

Global University

Feb 2013 – Feb 2017

Bachelor Degree of Computer Science and Information technology

EXPERIENCE

ITG

Feb 2017 - Apr 2018

IDM, Cyberia, Econet, and Cablevision

- Provided technical support over phone for all residential and cooperate cases using tickets and issue number
- Trouble shooting all DSL problems (DSL blinking, DSL OFF, Slow internet, unreachable site, etc.)
- Trouble shooting email problem such as setting up emails on multiple platforms and SMTP problems
- Trouble shooting Satellite and dish problems (No signal, low signal, lost channels, setting up receivers)

Lebanese Official Exams

July 2016 - Aug 2016

Data entry ISAM application

• Entered official exams grade from exams into government systems

Regie Libanaise

Internship

 Configured domain controller, including adding it to an existing forest, moving schemas, Implementing a backup domain computer role, Readonly Domain controller and sites.

Administering Member Server/Client and User Management, including Active Directory tasks, Permissions, File Sharing, Group Policy, Trust Relationships.

• Installed and Configured Microsoft Exchange Server and SQL server.

Scope for IT Services

Dec 2015 - Feb 2016

Internship

- Maintained and administered computer networks and related computing environments
- Performed data backups
- Analysed equipment performance records to determine the need for replacement.
- Planed, coordinated, and implemented network security measures to protect data, Software, and hardware.

Tele Performance

Jun 2013 - Sep 2013

Touch call centre representative

 Handled DII (device illegal importation), WhatsApp, Web & Talk illustration calls.

Senior Project Building a Local Area Network

- Configuring a Full Windows Server 2012 environment, including Primary domain controller and a Backup Domain controller with fault tolerance, Remote desktop redirection with Microsoft load balancing feature.
- Configuring Fedora Linux Firewall through iptables to act as a choke point through a Client/Server connection. This includes accepting only specific packets.
- Managing shares, and policies through Group Policies (GPOs).
- Installing SQL server and allowing users to connect and issue queries through firewall.
- Configuring a RAD authentication mode. Domain users can connect through an Access point.
- Joining a Linux user to a Windows Active Directory and accessing Shared files.

SKILLS

- Network Architecture Implementation (Cisco Routers and switches,
 Network topologies and infrastructure)
- C++ Programming
- Object Oriented Software Programming
- Bash Shell Scripting
- Linux Firewalls Configuration (IPtables)
- Windows Server 2012 Configuration (DNS, DHCP, and Group policies)
- Microsoft Exchange Server 2010
- VMware (domain controller and firewall)
- Network Troubleshooting
- Microsoft SQL Server Administration (DBadmin, design and SQL query)
- Operating Systems Administration (partitions, Linux file systems ...etc.)
- Ethical Hacking (XSS, SQL injection, proxy chains, Tor...etc.)
- Microsoft Access database administration (Design and creating forms)
- Remote administration and support