

Hampig Sinanian

Personal info

Date of birth: 23/03/1993
Nationality: Lebanese
Address: Maggie El Hage, Beirut 1203, Lebanon
Phone number: +96171135623
Email address: Hampig_sinianian@icloud.com
Web: linkedin.com/in/hampig-sinianian

Profile

To obtain a position in a dynamic environment that will enable me to fully utilize my skills and knowledge, and further enhance them to contribute to my development as a person and to serve your company as the best of my ability.

Work experience

TreasuryXpress
Kaslik
Lebanon

Software Support Engineer

06/2019 – 10/2019

- Monitoring and maintaining the Servers' Security and infrastructure for the company hosted on Microsoft Azure
- configuring C2Treasury Solution for new clients
- Installing and implementing application updates for current clients
- Conferring with clients especially for USA clients to identify their needs and their update requirements
- Configure and test SFTP connections between clients and banks.
- Responsible for integration between two parties.
- Support Development team.
- Troubleshoot integration, book report, statement, payment errors
- Test and check for bugs of company's software/solutions before handing over to the clients
- Responsible for company's network infrastructure
- Kept detailed records of our customer base, their contact information and rules of conduct.

EITechnologies
Beirut
Lebanon

IT Administrator

01/2018 – 05/2019

- Provide training to users via presentation, internal document.
- Setup, manage and monitor servers to ensure business continuity and production.
- Study, plan, present and implement new technologies/tools to help improve business operation.
- Function as the primary Systems Administrator for Windows systems and servers.
- Install and configure Microsoft Hyper-V architecture (Testing environment, separate VM servers for users
- VMware deployment and support. (Monitoring activities of CPU RAM HDD usage daily, so that the users can be more productive)
- Upgrade systems and processes as required to boost functionality for all users.
- Manage company's assets and inventory.
- Cable management (cabling and labeling).
- Setup and manage Active Directory and DHCP
- Supported all LAN, WAN and other networking systems.
- Supervise the security system using Cyberoam (firewall, restrictions, bandwidth control, wireless security, Web and application filtering).
- Configure and manage Windows Server Update Service (WSUS).

EXEO S.A.L
Mkaless
Lebanon

IT Support

04/2015 – 12/2017

- Diagnosed and solved both hardware and software glitches and errors.
- Handle several software training projects at any given time.
- Installing and configuring computer hardware operating systems and applications.
- Installing hardware (servers, printers, computer workstations, etc.).
- Installing new software and support training lab.
- Lead all aspects of a client's implementation assigned.
- Logging both customers and employees queries.
- Perform client training over live meeting or on client's site.
- Setting up user accounts, permissions and passwords.
- Technical support for people using the network.
- Troubleshooting, Server Maintaining.
- Troubleshoot IT devices including access points, router, and production server.
- Understand business requirements.

Education

Notre Dame
University
Louaize, Zouk
Mosbeh
Lebanon

Professional Information Technology

09/2010 – 04/2014

Skills

Languages

Arabic ●●●●○
English ●●●●●
Armenian ●●●●●

Computing

Microsoft Azure ●●●●○
SQL ●●○○○
Microsoft Windows Servers ●●●●○
Server Hardware Installation ●●●●○
VMware ●●●●○
Microsoft Office 365 ●●●●○

Abilities

Enthusiasm for learning. ●●●●○
Ability to establish good working relationship with clients and colleagues. ●●●●●
Willingness to sometimes work unsociable hours ●●●○○