# Vanessa Antoun

## Beirut, Lebanon. Contact: 0096181260668. Email: vanessaantoun@gmail.com. Nationality: Lebanese, Canadian

Looking for a position where I can bring added value in business development, team management and make use of my expertise in target achievement, strategic and market planning, team development, and customer focused programs.

#### June 19 -Current

## Product Manager Beauty - HICART - Beirut, Lebanon

- Developing and executing a yearly strategy for the Beauty Category.
- Establishing and maintaining the relationship with existing and potential ecommerce accounts.
- Setting and achieving sales and profit targets per brand.
- Growing the category through securing new accounts and marketing campaigns.
- Ensuring stock levels are updated at all times.
- Working on UX/UI ideas, product variety and image on the platform.
- Assessing the market, competition, shopper trend and behaviors and set new strategies accordingly.

## Jan 18 -Aug 18

# Venture Strategy Associate - UK LEBANON TECH HUB - Beirut Digital District, Lebanon

- Worked on the business development of local startups to launch within the region.
- Set Marketing and Go To Market strategies for each startup.
- Developed market research and competitive intelligence analysis for each startup and its relative industry/region.
- Worked closely with the Technical and Design department to ensure the development of a strong market value proposition.
- Developed profitable and efficient financial and operational plans for each startup.

#### June 15 -Mar 17

### Retail Operation Manager - PARFUMS CHRISTIAN DIOR ORIENT - Dubai, UAE

- Managed 24 Beauty Consultants located in top 5 UAE retail stores representing 20% of UAE business.
- Planned and executed marketing trade calendar to secure the sales target and growth while monitoring yearly budgets.
- Ensured all brand guidelines, stock levels and merchandising elements are respected at all times.
- Analyzed monthly data on Dior, market, and competition with the implementation of corrective actions.
- Recruited and evaluated Beauty Consultants' performance.
- Coached and motivated the team on new launches, selling techniques, and brand objectives.
- Set on counter objectives and action plans to ensure the best customer service.

## Main Achievements:

- Implemented "Addict to Retail" internal program to empower counter managers and enhance team performance.
- Ranked number 1 in the market and gained market share by +2% across all brand categories.

#### Nov 12 -June 15

#### Senior Commercial Executive - PARFUMS CHRISTIAN DIOR ORIENT - Dubai, UAE

- Handled 6 countries from the region's scope including: Oman, Lebanon, India, and Cyprus.
- Managed all levels of Sell In and Sell Out with agent and retailers.
- Set and monitored yearly budgets to secure brand growth and market share.
- Negotiated with agents and retailers on margins, trade plans, in store locations/openings, and investments.
- Monitored and adjusted agents and retailers' stock to ensure healthy stock levels.
- Evaluated brand strategies in markets through Profit and Loss assessments with Finance team.
- Worked closely with all PCDO teams and agents on trade plans, brand guidelines, yearly strategies, sales teams, trainings, and new store openings.
- Main Achievements:
  - Enhanced all stock levels across markets achieving healthy stock, forecasting system and reducing sleeping stock.
  - Achieved number 1 ranking in Cyprus market across all retailers during the country's financial crisis.
  - Reviewed brand distribution in markets to enhance profitability

#### May 11 -Nov 12

#### Account Executive - TRANSMED OVERSEAS - Dubai, UAE

- Handled the company's food brand portfolio across Carrefour shops in the UAE such as Pringles, President, McCain.
- Focused highly on target achievement and trade plan execution for all brands.
- Negotiated and developed strategies with retailers for new brands to enter the UAE market.
- Managed full year trade plan and promotions on all food portfolio with the retailer, brand and sales team.
- Worked closely with retailers to ensure the best shelf shares, planograms, and brand visibility at all times.
- Developed Catman projects to introduce new brands to the market with successful shelf shares.
- Worked on maximizing sales through analyzing shopper behavior and brand visibility.

## **Education**

• Bachelor of Science: Business with Marketing emphasis, 2010 American University of Beirut - Beirut, Lebanon

## **Skills**

- Arabic (native), English (fluent), French (intermediate in speaking and reading).
- MS Excel, Word, Powerpoint, Presentation and Communication Skills.

### **Interests**

- Yoga instructor and practitioner, meditation, reading, traveling, playing the drums.
- Member of **Sofar Sounds Beirut**
- Member of **Beirut Yoga Festival**