Elie Rached

Technical Project Manager

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Lebanon - Beirut

Orchestrating successfully between tasks that ranged from following up with the customer to managing and mentoring team members

Solid software engineering experience with ten years of self-improvement and keeping with the latest technology trends

Refined communication skills using NLP models of communications collaboratively with managers and team members

PROFESSIONAL EXPERIENCE

Technical Project Manager
Eddress, Lebanon, October 2018 - Present

Joined as Technical Project Manager, where I was handling many operations areas:

- Managing our remote team based on Scrum Framework and JIRA.
- Maintaining the operation of the team by creating accounts, granting access, GitHub merge.
- Customer Support.
- I aspire to set best practices in development and Agile.
- Projects follow up.
- Requirement gathering.

Senior Software Engineer
Path Solutions, Lebanon, March 2014 - September,2018

Joined as Senior Software Engineer with the Investment Banking Department, then the Customer Service Management Department, where I wear many hats by:

- Mentoring fresh graduate team member.
- Migrating PowerBuilder business to JAVA along Sybase and PL/SQL Procedures.
- Analyzing and Implementing different features, such as Options, Bonds, Segmentation…
- Implementing Reports using Jasper iReport.
- Supporting live issues and fixing bugs.
- Implementing SOAP Web service along the XSD validation.

LICENSES & CERTIFICATION

CAC - LEVEL 1, Certified Agile Coach – Agile 2 GmbH - November 2019

PMI-ACP, Agile Certified Practitioner - 2017

NLP Coaching, , syncRONIcity, October 2016

NLP – Neural Linguistic Programming Practitioner, syncRONIcity, October 2016

EDUCATION

Miage, Bordeaux University - 2015

MBA in MIS, La Sagesse University - 2015

BS in IT & Computing, AOU - Arab Open University, 2008

SKILLS

Personal Coaching
Interpersonal communication
Planning and Organizing Modifications
Management and Leadership

JIRA – Google Cloud Platform – Github

JAVA - C# - ActionScript – XML - XSLT

OOP - Design Pattern

SYBASE - PL/SQL

CSS – jQuery – JSP

Hibernate – iBatis - Spring

ASP.NET 2.0 - Adobe Flex 3-4

NUNIT

SQL Server 2008 - MySQL

Adobe Photoshop CS6

Application Developer

Codefish, Lebanon, March 2012 – March,2014

Joined Codefish as Application Developer where I worked on a ticketing system for FlyStarbow (Ghanaian Private Airline) and on an HR System where:

- I worked in full SDLC; including Analysis, Design, Review Business and Software Requirement Specifications.

In addition to that, we Implemented two **SAMSUNG SMART TV** – App by:

- Implementing a JavaScript Framework for SAMSUNG SMART TV.
- Gathering, analyzing requirements and UX.

Solution Designer

Netways, Lebanon, July 2011 - January 2012

Joined Netways as Solution designer and I was part of the Automation team, where I was performing the following tasks:

- Automated the creation of SharePoint's site, List, Content Type and fields.
- Developed and Unit Test SharePoint Provider that I implemented on top of ADO.NET.
- Design and automate workflow scenarios using Windows Workflow Foundation.

Software Developer

MT2, KSA, September 2010 - June 2011

Working in the mobile VAS field, I was introduced to the **three** operators in Riyadh and specifically Zain's Marketing department.

- I was implementing VAS, such as the backend for mobile app, subscription services; Connecting Short codes, tracing and debugging SMPP protocol using WireShark.
- Analyzing Landing Page.
- Supporting Data routing to TVs.

Software Developer

WiCom, Lebanon, April 2009 - September 2010

Joined to build a prototype to the Ad-hoc Reports for Mobile Operators. It was a challenging yet satisfying project; to retrieve the OLAP schema and sorting thousands of records using XSLT and .Net Web Service.

After that I worked on the Configuration manager tools where Telecom engineer manage and maintain GSM and UMTS network configurations.

Training

Born Interactive, Lebanon, February 2009 – April 2009

My training at Born Interactive involved:

- Developing *user control* for Hoojoozat.com to list and paging available hotels and editing CSS pages for Nakhal's broker agencies