Shahin Merhi

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Personal Information
Date of Birth: 13th of July 1986
Nationality: Lebanese
Marital status: Married
Driving license: Available
Residency Status: Lebanon

Objective
Seeking a challenging Senior IT Position or an administrative post in Sales / Infrastructures, networking, management where I can use my knowledge, skills
& expertise to be an effective contributor to the Organization's growth.

Educational Background
Bachelor degree in Information Technology and Computing plus British degree - Arab Open University, Beirut,
Lebanon - August 2009

Profile Summary
- IT professional with more than 12 years of experience in Information Technology in all aspects, starting with
Advanced Technical Implementations & Consultancy, Team Management, with exposure in several regions
such as GCC & Lebanon
- Currently working as System Consultant.

Professional Experience

❖ **IT And Beyond (ITG)**   **System Consultant**   **March 2017 --> Sep 2019**
    ### Key Responsibilities:
    - Squirrel Point of Sale Systems (Hospitality)
    - SQL – (basic management)
    - Networking (point to point connections)
    - Structure (hardware configurations,)
    - Development (developing modules and software as per client needs)

Key Responsibilities:

- Work Different environments
- Managing given deadlines
- Ability to manage work pressure
- Relocation due to job requirements
- Project management (ability to travel and manage projects in different locations – all KSA cities)

❖ **CopyTech s.a.l**   **IT Technician**   **March. 2015 -> Feb 2017**

   Key Responsibilities:

   - Photocopy Machines
   " KONICA MINOLTA - Office MFP
   - troubleshooting
   - Mechanical repairs
   - IT troubleshoot
   - IT Solutions
   - App. programming
   - Installing machine on network
   Key Responsibilities:
   - Work in a good managed team
   - work into giving deadlines
   - Ability to manage work pressure

❖ **Abu Nawas group - KSA, Dammam**   **I.T Manager**   **March. 2015 -> Feb 2017**

   Key Responsibilities:
   - POS System management,
   - network,
   - windows Servers,
   - systems Configurations,
   - Security cameras,
   - security access devices,
   - PC hardware software maintenance.

Key Achievements:
▪ Developed the team structure & reduced the resources turnover rate through continuously
improving the team work & team spirit.
▪ Developed the team Infrastructure Services knowledge & expertise.
• Appointed as a Senior System Engineer responsible for IT Infrastructure / Networking.
• Technical Responsibilities:
▪ Provided Technical Solution Architecture Designs for the
Infrastructure Projects.
▪ Implemented / Supported the Infrastructure Services Projects.

❖ **Arab Bank - Lebanon - Beirut**   **IT assistant**   **June, 2008 – Aug, 2009**

- ATM monitoring,(troubleshooting, support)
- mainframes overview
- network maintenance,
- PC hardware software maintenance
- helpdesk

Key Achievements:

• Developed the team Infrastructure Services knowledge & expertise.
projects.

• Managed IT Projects, progress reporting and employees care and handling

❖ **L'origen - Lebanon - Beqaa IT Specialist**
- Infrastructure
- Server Clients support
- Software Development
- Computerized Machinery Management.

Technical Skills

• MFP Machines

• Windows Server 2008/ 2012

• Squirrel POS System management,

• networks, cabling,

• End user support,

• Servers,

• General trouble shooting, (users, applications).

• Systems Configurations,

• Security cameras,

• security access devices,

• PC hardware and software maintenance

• MS window s,

• Router configurations, LAN, Remote Access.

• Software Development and Implementations

• SQL (Basics)

Professional Trainings & Certificates

2012 Experience Abu Nawas Group , Saudi Arabia

2009 Honor Degree I.M.S , Lebanon

2009 Experience - Honor Degree Arab Bank , Lebanon

Communications & Personal Skills

- Fluent in Arabic & English.

- Good Presentation & Negotiation Skills.

- Fast Learner.

- Positive Leadership & Team worker.

- Problem Solving.

- Details Oriented.

- Assertive.

Comments

Looking forward for this chance, to insurance my knowledge, and to provide your company with mine.