

Carlos Y. Ibrahim

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Education

American University of Beirut (AUB), Olayan School of Business	Beirut, Lebanon
Master of Science in Business Analytics (MSBA)	Expected 2021
Holy Spirit University of Kaslik (USEK)	Kaslik, Lebanon
Bachelor in Business Administration, Business Computing	2014-2018

Work Experience

<u>Inkript Technologies, a subsidiary of Resource Group</u>	Beirut, Lebanon
<i>Junior Software Quality Assurance</i>	October 2018- Present
<ul style="list-style-type: none">○ Deploy the developed releases of the new Lebanese driving license software on the QA environment, and prepare the test cases regarding the developed user stories and test the new implementation of the releases.○ Verify that the new changes on the Lebanese Driving License software will not affect its functionality.○ Testing the new changes of the Lebanese Driving License Exam software.○ Testing the software of printing car RFID for Kinshasa Kongo.	
<u>ITG Holding</u>	Beirut, Lebanon
<i>IT business solution trainee</i>	July 2017- August 2017
<ul style="list-style-type: none">○ Developed a web page using C# and HTML○ Prepared and delivered an information session on Angular JS the IT team.	
<u>Lina's Cafe</u>	Kaslik, Lebanon
<i>Shift Team Lead</i>	July 2014- January 2017
<ul style="list-style-type: none">○ Manage the work of the staff during my shift, by providing each employee his tasks, and supervise their work.○ Solve any problems at the shop, and make sure that all the customers are satisfied with the service provided.	

Certifications

Coursera: Operation Analytics, Customer Analytics, People Analytics.
Data Camp: Introduction to **Python**, Introduction to **R**, Introduction to the **Tidyverse**.

Skills and Interests

Programming/Software: Python, R, C#, HTML, Jenkins, JMeter, Postman.
Languages: Arabic (native), English (proficient), French (working).
Interests: Reading, Swimming.