
PROFESSIONAL EXPERIENCE

As a software engineer, I've built a career in the software development field, occupying different positions and contributing to the success stories and the business expansion of major leading firms by enhancing their existing processes and introducing new ones, building and restructuring teams and improving resource utilization, introducing innovative ideas of new products and adding and improving their functionalities, supervising and controlling mission critical activities, managing projects & programs, contributing in the profitability improvement and cost reduction.

Currently I'm occupying the position of a Project Director at Tyconz, an SAP gold partner where my responsibilities include managing implementation projects and delivery of SAP solutions to clients from various sectors and industries. In addition to my responsibilities in heading development team and managing R&D activities.

In my previous position as a Director in the Product Engineering department at Path Solutions, I managed different software teams working on various products that develop and maintain banking related solutions for reputable banks in a wide geographical area. The products that I have worked on allowed different banks to expand their business and extend their line of services.

In 2009, I have acquired a certification in project management after completing a one year program from McGill university in Canada through which I apply standard methodologies and practices efficiently in my field of work.

Through my extensive knowledge and experience in the System Development Life Cycle of business applications, I had a quite good exposure to the business processes of different sectors including governmental, engineering and banking, leaving an indelible mark in the products used by many institutions.

My Canadian experience with SNC Lavalin, Canada, the world leading firm in engineering and construction, led me to attain an international experience working on projects with budgets of over a billion USD.

CAREER HISTORY

Tyconz, Lebanon***Apr. 2016 – Present,*****Project Director and R&D Manager
SAP Project Management**

Managing a team of project managers and consultants responsible for implementing and delivering SAP products on different platforms and technologies for clients in MENA region and various types of industries. Ensuring the timely and successful implementation of project plans by applying ASAP, Activate & AIP project management methodologies. Monitoring projects performance and performing health checks. Managing clients' needs and ensure proper automation and stream line their processes. Supporting executive management in creating long-term and strategic organization objectives. Managing projects P&L and ensuring proper projects' financing. Providing directions and guidance to Project Managers and team leads. Facilitating and acting as an escalation point on projects impediments. Ensuring proper coordination among projects teams and 3rd parties. Managing resources utilization and assess resource acquisition needs. Supervising and participating in the design and architecture of solutions. In addition to managing and directing development lifecycle for various integration and solutions on top of SAP products and establishing the development processes and policies.

Key Achievements

- Managing Implementation of Centralized Top Management Analytics platform for Central Bank of Kuwait using SAP Business Intelligence.
- Managing Implementation of SAP Budgeting/Planning and consolidation for Al Ahli Bank of Kuwait.
- Managing Implementation of SAP Enterprise Data Management solution for Kuwait International Bank.
- Managing Implementation of SAP Business One and Success Factors in addition to various SAP add-ons at: Al-Mawarid Bank, Credit Libanais, Areeba, Azadea and many other clients in the fields of Real Estate, Construction, Trading, Manufacturing, Retail, F&B, etc...
- Established Development Processes that governs the execution of development related activities.
- Participated in the architecture and design of developed solutions such as Property Management Solution and

many other integration applications.

- Restructuring and building teams.
- Increased Resources efficiency and utilization by applying new tools and measures.

Path Solutions, Lebanon
Director – Interfaces Department
Product Engineering

Jan. 2001 – Jun. 2007,
Jul. 2009 – Mar. 2016

Managing multiple teams of software engineers and in charge of leading design and development process for a range of banking products such as Internet Banking, Mobile Banking, CRM, Business Intelligence, Risk Management, ATM and many other integration products, setting department's goals and strategies, participating in systems' architecture and design, providing solutions to complex business cases, leading research tasks, coordinating with other departments, managing support activities, planning for implementations, supporting sales and pre-sales activities, performing regular IT audits on systems, processes and technologies ensuring compliance to standards, identifying risks and establishing proper controls, continuously improving policies such as version release policy, managing projects in agile methodology applying SCRUM.

In addition to my main duties I'm chairing the Change Control Board, a committee responsible for planning products' main releases.

Key Achievements

- Designing and planning an OmniChannel solution applying complex application architecture using Java technologies.
- Plans and manages IT audits for development processes such CMMI and ISO procedures. Manages departments IT assets and regular reviews to ensure availability of the contents and modes of distribution and prepares risk assessment plans. Performs technology related audits to ensure compliance of security standards (such as PCI compliance) and technology position in regards to market needs and latest technology trends.
- Researched and developed ETL projects using Talend Open Studio.
- Applied Agile methodology in software development adopting SCRUM and using Target Process.
- Applied CMMI model on software development processes.
- Created and chaired a Change Control Board that manages product releases.
- Directed a program of building Delivery Channels Service Layer by applying SOA architecture which exposes different financial services for various channels on top of the core banking system.
- Managed a Project of building CRM Solution for Banks using Microsoft Dynamics CRM.
- Managed a program of building and managing different releases of Internet Banking application on JEE platform.
- Managed a Mobile banking application on RhoMobile platform.
- Managed a full Business Intelligence solution composed of a Datawarehouse, ETL tool and Dashboards using Hyperion.
- Managed a migration Project from Oracle to Sybase (ASE) Database.
- Managed a project of migration client server applications to n-tier architecture using (Sybase EAServer)
- Designed a Store & Forward Engine for data replication among bank's different branches in an Online/Offline mode.
- Designed and built Integration Manager application that interacts with external core banking systems such as PHOENIX , TCSS, T24.
- Designed a multi channel alerting system that interacts with Email servers and IVR and SMS gateways
- Managed a Mobile Banking project for Handled Devices using Pocket PowerBuilder and MOBILINK technology for data synchronization
- Designed and developed SWIFT module that interacts with SWIFT alliance for sending and receiving SWIFT Messages.
- Designed a Reporting Tool which constitutes the repository to reports existing in the system and allows the creation and generation of reports at runtime .
- Supervised and directed the implementation of various banking products in the following banks : ADIB - Abu Dahbi , Arcapita – Bahrain, AIB – Jordan, GFH - Bahrain , KIB - Kuwait , KFH - Kuwait
ABN - Pakistan , IIAB – Jordan.

SNC Lavalin Inc, Canada
Senior Programmer Analyst
Project Management

Jul. 2007 – Jun. 2009

Analysed and developed business requirements related to project management system used in construction and engineering projects using Powerbuilder 11 as case tools and SQL Server as RDBMS.

Key Achievements

- Designed and developed expediting inspection logistics module
- Participated in impact analysis of cost month end on all reports

ITG Holding, Lebanon
Programmer Analyst
Ministry Of Defence

Mar. 1996 – Dec. 2000

Developed applications for the National Security and Military Intelligence Departments using MF Cobol , Powerbuilder 5 and 6.

Conducted Database administration tasks on SYBASE RDBMS.

conducted System Administration Tasks on various OS , such as UNIX AIX , SCO , MPE , AOS/VS

Formatech , Lebanon
Instructor

2003

Taught UNIX courses : Introduction to UNIX , Learning VI , system administration .

EDUCATION

Degrees/Certificates **Project Management Certificate**

2008 -2009

Mcgill University, Canada

Maitrise in Mathematical Statistics

1996 – 1999

Lebanese University , Lebanon

Maitrise in Computer Science

1992 – 1995

Lebanese University , Lebanon

Training/Seminars

Beyond Time Management, Make Stress Work For You, Power Of Trust , Team Work.

Languages

Arabic, English, French