

# Shahin Merhi

**Email Address:** Shahinmerhi@gmail.com

**Mobile Number:** 00961 3 722848

**Address 1:** Kab Elias - Bekaa - Beirut

**LinkedIn :** sa.linkedin.com/pub/shahin-merhi/9a/240/b52/



## Personal Information

Date of Birth: 13th of July 1986

Nationality: Lebanese

Marital status: Married

Driving license: Available

Residency Status: Lebanon

## Objective

Seeking a challenging Senior IT Position or an administrative post in Sales / Infrastructures, networking, management where I can use my knowledge, skills & expertise to be an effective contributor to the Organization's growth.

## Educational Background

Bachelor degree in Information Technology and Computing plus British degree - Arab Open University, Beirut, Lebanon - August 2009

## Profile Summary

- IT professional with more than 12 years of experience in Information Technology in all aspects, starting with Advanced Technical Implementations & Consultancy, Team Management, with exposure in several regions such as GCC & Lebanon
- Currently working as System Consultant.

## Professional Experience

❖ IT And Beyond ( ITG)	System Consultant	March 2017 --> Sep 2019
<b>Key Responsibilities:</b>		
- Squirrel Point of Sale Systems ( Hospitality )		
- SQL – (basic management)		
- Networking ( point to point connections )		
- Structure ( hardware configurations,)		
- Development ( developing modules and software as per client needs )		
- VM ware – VM workstation		

**Key Responsibilities:**

- Work Different environments
- Managing given deadlines
- Ability to manage work pressure
- Relocation due to job requirements
- Project management ( ability to travel and manage projects in different locations – all KSA cities )

**❖ CopyTech s.a.l****IT Technician****March. 2015 -> Feb 2017****Key Responsibilities:**

- Photocopy Machines
- " KONICA MINOLTA - Office MFP
- troubleshooting
- Mechanical repairs
- IT troubleshoot
- IT Solutions
- App. programming
- Installing machine on network

**Key Responsibilities:**

- Work in a good managed team
- work into giving deadlines
- Ability to manage work pressure

**❖ Abu Nawas group - KSA, Dammam****I.T Manager****March. 2015 -> Feb 2017****Key Responsibilities:**

- POS System management,
- network,
- windows Servers,
- systems Configurations,
- Security cameras,
- security access devices,
- PC hardware software maintenance.

**Key Achievements:**

- Developed the team structure & reduced the resources turnover rate through continuously improving the team work & team spirit.
- Developed the team Infrastructure Services knowledge & expertise.
- Appointed as a Senior System Engineer responsible for IT Infrastructure / Networking.
- Technical Responsibilities:
  - Provided Technical Solution Architecture Designs for the Infrastructure Projects.
  - Implemented / Supported the Infrastructure Services Projects.

## ❖ Arab Bank - Lebanon - Beirut

IT assistant

June, 2008 – Aug, 2009

- ATM monitoring,( troubleshooting, support)
- mainframes overview
- network maintenance,
- PC hardware software maintenance
- helpdesk

### Key Achievements:

- Developed the team Infrastructure Services knowledge & expertise. projects.
- Managed IT Projects, progress reporting and employees care and handling

## ❖ L'origen - Lebanon - Beqaa IT Specialist

- Infrastructure
- Server Clients support
- Software Development
- Computerized Machinery Management.

### Technical Skills

- VMware, VM Workstation
- MFP Machines
- Windows Server 2008/ 2012
- Squirrel POS System management,
- networks, cabling,
- End user support,
- Servers,
- General trouble shooting, ( users, applications).
- Systems Configurations,
- Security cameras,
- security access devices,
- PC hardware and software maintenance
- MS window s,
- Router configurations, LAN, Remote Access.
- Software Development and Implementations
- SQL (Basics)

### **Professional Trainings & Certificates**

2012 Experience Abu Nawas Group , Saudi Arabia

2009 Honor Degree I.M.S , Lebanon

2009 Experience - Honor Degree Arab Bank , Lebanon

### **Communications & Personal Skills**

- Fluent in Arabic & English.
- Good Presentation & Negotiation Skills.
- Fast Learner.
- Positive Leadership & Team worker.
- Problem Solving.
- Details Oriented.
- Assertive.

### **Comments**

Looking forward for this chance, to insurance my knowledge, and to provide your company with mine.