

# Wael Komaty

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## Objective

MIS Professional with knowledge in Testing methods, Software development life cycle, business processes and project management, looking for an opportunity as Senior Quality Assurance Engineer

## EDUCATION

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### Lebanese American University

#### Executive MBA candidate

Mar.2017-present

Certified Associate in Project Management

Feb.2013

#### Lebanese American University, Beirut, Lebanon

June. 2010

Bachelor of Sciences, Management Information Systems

## WORK EXPERIENCE

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January 2019- present      **MATIC**

- Tested web and mobile applications
- Worked on release regression on multiple platforms
- Tested mobile apps
- Identified issues and reported them via Jira
- Identified enhancements and suggested them to Product management.
- Analyzed and tested live issues.
- Managed applause community testers cycles
- Prepared test cases
- A/B Testing

October 2013-July 2018      **Path Solutions**

#### Position: Quality Assurance Engineer

- Tested new modification related to reporting, swift, RTR and APIs using Sybase and oracle database
- Defined swift parameterization and allocation for inward and outward swift messages
- Verified swift tags as required by alliance.
- Tested swift procedures and APIs from back end
- Worked on outward Nostro reconciliation.
- Followed up on issues reported by client and trying to reproduce them
- Developed and designed test scenarios to validate that the feature of modification meets the business requirements
- Ensured that modification meets the Specific deliverables and then deliver the modification to support
- Executed and Evaluated manual or automated Test Cases and reported the result
- Identified issues and reported them to Developer
- Escalated critical issues to Management
- Interacted with product management and development teams for a better understanding of the project and testing objectives.
- Reviewed functional and technical specifications to understand individual deliverables

- Attended Delphi sessions, analyzed modification requirements and

Oct. 2011- June 2013 **Bashir Information Technology - Beirut, Lebanon**

**Position: Account Manager**

*Project Management:*

- Developed project work plan
- Managed day to day project operations
- Communicated and meet with project stakeholders
- Coordinated with the development teams the tasks related to the project
- Tested the new functionality and provide feedback
- Documented and identified requirements
- Prepared the schedule for project deliverables and monitor
- Trained users on the system
- Assured all users are aware of own permission and privileges
- Assigned tasks to the developers and support teams
- Maintained records about projects

*Customer Relations Management:*

- Prepared Demos
- Prepared proposals and contract
- Negotiated prices
- Introduced potential client to the sales team for proper deal closures
- Offered consultancy to clients regarding software packages that suites them
- Followed up with existing customers regarding any problems they are facing with the system
- Followed up with suppliers regarding quotations and hardware prices
- Assisted and direct clients on using various ERP, payroll and educational software we offer
- Logged customer issues to issue database
- Analyzed customer requirements
- Developed new business ideas and additions to system based on customer demand.

Feb. 2011- July. 2011 **Union of Arab Information & Communication Technology Association (Ijma3) NGO - Beirut, Lebanon**

**Position: Trainer and Project Coordinator**

- Provided training on Microsoft Technologies in a CFE project
- Handled administrative work related to computer maintenance, surveys creation and results analysis,
- prepared PowerPoint presentation related to extracurricular activities

Prepared assignments and exams for the students

July. 2011- Feb. 2011 **Microsoft Lebanon - Beirut, Lebanon**

**Position: Microsoft Student Partner Program Lead**

- Led Microsoft Student Program in the Lebanese universities and recruited new candidates
- Trained Microsoft student partners on latest Microsoft technologies along with soft skills to promote MS products in their Universities
- Coordinated and organized Microsoft events in Lebanon

## **SEMINARS & WORKSHOPS**

- Certified Associate Project Management Course – Fomatech, Badaro business center.

- Cultural Reconciliation Among Lebanese Youth Workshop – Lebanese Association for conflict resolution, Ras El maten, June2009
- Effective Sales Techniques, Mira Cle, UNESCO Palace, 2012.April

## **SKILLS**

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**COMPUTER:** Microsoft Office (Word, Excel, Power Point, Access), SQL, SharePoint, Ado.net and C# and HTML

**LANGUAGES:** Arabic and English

**Public Speaking:** delivered many speeches in various events and club meetings in front of big audience

**Project Management:** managed various projects by preparing documents, putting plans and communicating with various Stakeholders.

**Time Management:** Broke down my tasks into smaller tasks and prioritize them according to importance.