

RONY ABOU-RJEILY

OBJECTIVE

To secure a challenging position that utilizes my years of experience, while allowing me the opportunity to grow professionally.

PERSONAL INFORMATION

Contact Address: City Rama – Zone Verte, Dekwaneh, Beirut, Lebanon

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SUMMARY OF QUALIFICATIONS

- 12 years of experience in Software Quality Assurance and Quality Control
- Proficient in functional, negative, regression, sanity, system integration (SIT), acceptance (UAT), load/performance, browser compatibility, and performance testing
- Expert knowledge and working experience with test planning, test execution and test results analyses
- Solid expertise in automated testing tools
- Excellent communication skills, self-starter, quick learner, team player

PROFESSIONAL EXPERIENCE

June 2018 – Present

Cetera Technology

Beirut, Lebanon.

“Quality Assurance Engineer and DevOps Engineer”

- Responsible for creation, design and execution of test strategies, including writing test plans, test cases and test scenarios
- Establish and evolve formal QA processes, ensuring that the team is using industry-accepted best practices.
- Applying industry best practices and developing new tools and processes to ensure quality goals are met.
- Identified, analyzed, and documented defects using JIRA
- Presented Demos and met with End Users for User Acceptance and providing QA Signoff on the testing, as well prepared UAT Signoff documents for the Product Owners
- Analyzed Functional Requirements, Business Specification and UI screens as part of Static Testing on earliest stages of SDLC
- Responsible for creation, design and execution of test strategies, including writing test plans, test cases and test scenarios
- Recorded, assigned, verified and resolved bugs found during all stages of testing
- Involved in testing application on different mobile Platform such as iOS and Android devices.
- Actively manage, improve, and monitor cloud infrastructure on AWS, EC2, S3, Lambda, and CloudWatch including backups, patches and scaling
- Built and deployed Docker containers to break up monolithic app into microservices, improving developer workflow, increasing scalability, and optimizing speed

- Managed GitHub repositories and permissions, including branching and tagging
- Log monitoring and auditing, and enforcement of security policies
- Create and maintain programmatic and technical documentation to ensure efficient planning and execution including design, installation, and administration documentation
- Experience working with Ubuntu
- Scheduling snapshots of volumes for backup and find root cause analysis of failures and documenting bugs and fixes
- Responsible for deployment of ReactJS frontend, Nodejs backend applications
- Configure and manage EC2 instances for Machine Learning Training and Prediction
- Deploy and manage Atlas MongoDB clusters and configure VPC peering with AWS VPC
- Worked on Jenkins for Automated Deployments

December 2016 – April 2018 Bookwitty/Keeward Beirut, Lebanon.

“Quality Assurance Engineer”

- Created and executed manual smoke, functional, regression, system, integration and exploratory tests
- Analyzed Functional Requirements and Business Specification as part of Static Testing on earliest stages of SDLC
- Responsible for creation, design and execution of test strategies, including writing test plans, test cases and test scenarios
- Recorded, assigned, verified and resolved bugs found during all stages of testing
- Involved in testing application on different mobile platforms such as iOS and Android devices.
- Identified, analyzed, and documented defects using JIRA
- Developed and implemented QA Methodologies for the department which included but not limited to development of test case standards, requirements traceability matrix, and testing metrics
- Participated in weekly test planning, project status meetings and reviews
- Attended Demos and met with Clients for User Acceptance and providing QA Signoff on the testing

January 2014 – November 2016 Nexius Beirut, Lebanon.

“Salesforce Developer and Backend Integration Developer”

- Part of the implementation of the following ERP Systems: Supply Chain Management, Talent Management, Human Capital Management and Project Management
- Worked on various Salesforce.com Standard Objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases
- Created Custom Links, Formulas, Page Layouts, Record Types, and also performed Record Level and Object Level Security
- Involved in implementing various Validation rules, Email Templates, Sharing and Security rules for the application
- Developed various functionalities using Apex Classes, Triggers, Visual Pages, Controllers Classes deployed them into the Production using change sets
- Created Workflow Rules and Approval Processes to automate Tasks, Email Alerts, Field Updates, time dependent actions

- Wrote SOSL and SOQL queries with consideration to Governor Limits to export bulk data and data modifications
- Performed various Data Migration activities like Insert, Update, Upsert, Delete and Export using Apex Data Loader
- Created Relationships and Junction objects to implement Roll-up Summary fields to aggregate data from child records on to the parent
- Worked closely with Business team to understand the requirement and implemented the requirements as per the Salesforce best practices
- Created Reports and Dashboards to show the progress of the Business
- Written unit test scripts and provided code coverage to accurately test business logic and functionality
- Worked on using Sandbox for developing, testing and migrating the code to different instance after testing
- Worked on Loading and Managing the Data using Apex Data Loader and Excel
- Involved in UAT and user support and bug fixing activities according to the SLA
- Implemented integration between Salesforce and Internal Built-in ERP system using DBAmp tool by writing queries, creating jobs and stored procedures

December 2008 – December 2013 WICOM Beirut, Lebanon.

“Quality Assurance Engineer”

- Review and approve test plans created by QA team members
- Determine what modifications are needed after testing to meet expectations
- Reviewed requirements for testability and usability, consulted development staff with regards to system functionality.
- Participated in the testing of the XPLORE framework to ensure that the highest level of quality is included.
- Managing all phases of testing for required components along with ensuring that test plans and test cases are completed and meet the business requirements.
- Working with the development teams to investigate and to correct software bugs and deficiencies based on the testing results.
- Creating and Generating System automated test scripts for different test scenarios covering all aspects of the project functionality.
- Creating test plans, Walk through, integration approach and strategy documents.
- Performing various types of testing, such as functional, sanity, user acceptance, negative and installation testing.
- Creating SQL scripts and queries to validate Reports, SSIS packages and Cubes.

July 2007 – November 2008 Globe Express Services Beirut, Lebanon.

“Quality Assurance”

- Reviewed requirements for testability and usability, and consulted development staff with regards to system functionality.
- Participated in the testing of the software for the Tracking and Accounting to ensure that the highest level of quality is included
- Managing all phases of testing for required components along with ensuring that test plans and test cases are completed and meet the business requirements.
- Working with the development teams to investigate and correct software bugs and deficiencies based on the testing results.

- Creating and Generating System automated test scripts for different test scenarios covering all aspects of the project functionality using Proxy Sniffer.
- Creating test plan, Walk through, integration approach and strategy documents.
- Performing various types of testing, such as functional, regression, user acceptance, negative and installation testing.
- Creating SQL scripts and queries to validate Reports, SSIS packages and Cubes.
- Writing manuals and documentations for user help.
- Worked as Network administrator, technical support, network controller.

April 2007 – June 2007 Meico Beirut, Lebanon.
“Technical Support”

- In charge of the Technical Support department
- Taking care of the maintenance for the IT products located in the showrooms
- Participating in the technical decision concerning the new products along with sharing the new technologies
- Fixing software issues and organizing the maintenance issues.

EDUCATION

Université Saint-Esprit de Kaslik, July 2006 Kaslik, Lebanon.
Computer Engineering
 Being on the Distinguished and Dean’s list. Graduated with a 3.34 GPA.

SKILLS

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- **Operating Systems:** Windows XP/7/8/10, UNIX, Windows Server 2003/2008, OS X El Capitan, Ubuntu 16.04/18.04
 - **Programming Languages:** SQL, HTML, VB Script, C#, DLL files, JSON
 - **RDBMS:** Oracle 10g/11g, Vertica, Netezza, SQL Server 2008/2012
 - **Technologies and Application Software:** Rational ClearQuest, ANTS Profiler, Proxy Sniffer, SQL Server, PL/SQL, DBVisualiser, Accounting and Tracking Web Applications, Xplore, TestComplete 8&9, Jira, Accurev, SSIS, Selenium IDE, DBAmp, Zeplin,
 - **No SQL:** MongoDB
 - **Version control systems:** Git
 - **AWS services** (VPC, EC2, Lambda, S3, Route53, IAM, CloudWatch, CloudFormation)
 - **Automated Deployment:** Jenkins

CERTIFICATES

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- HP2-N36: HP Vertica Solutions [2012] Issued in August 2014
 - PEGA – Certified System Architect 7.2
 - PEGA – Certified Pega Business Architect 7.2
 - PEGA – Certified Senior System Architect 7.2

LANGUAGES

English, French and Arabic.

INTERESTS

Reading, traveling and general sports.

REFERENCES

Available Upon Request.