

#### LINKS

#### Linkedin:

http://linkedin.com/in/mosesmaaz

#### **SKILLS**

onboarding understanding

form managemen

files and record

team building

training and mentoring

compassion

conflict resolution

team work

## LANGUAGES

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english

arahic

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# **MOSES MAAZ**

BUSINESS MANAGEMENT | BUSINESS DEVELOPMENT | HUMAN RESOURCES | SALES | MARKETING |

#### **ABOUT ME**

I am a highly-motivated, conscientious, and competent collaborator who possesses in-depth knowledge and expertise within these industries. With a proven track record of achievement, I can bring positivity, support, and a creative mindset to any team. I pride myself on taking ownership of challenging problems, maintaining high standards, and assisting my employer in achieving their commercial objectives. With a desire and passion for continuous professional development, I am confident I can add value to your organization by always ensuring your customers and clients receive the best service possible. With more than 5 years' experience in similar roles, I can be relied upon to deliver everything that I set out to achieve , whilst always seeking ways to help my employer grow, and save them money at the same time.

#### **WORK EXPERIENCE**

### Digital marketing intern

Xpandable agency / Jan 2022 - Jun 2022

Generated leads for link-building outreach for the company's clients.

Worked with different marketing departments to learn about various types of online marketing.

Mentored by SEO and google Ads experts.

#### Business development intern Impact group / Apr 2021 - Jun 2022

Developed processes for lead generation leading to 10% year over year revenue growth. Experimented with messaging to new potential customers, increasing conversion rate by 90%

Analyzed and presented business cases to 7 executives in 75% of proposed projects.

#### Assistant Human resources intern O-lit / Nov 2020 - Mar 2021

Coordinated and led a team of 3 to 5 individuals.

Organized a corporate event for about 400 employees and companions.

Updated and organized 90% of the administrative information concerning to the hired and previously linked to the company.

Conducted talent search and hired 15 candidates in 3 months.

# Front office agent and Sales.

Fitness Zone / Sep 2017 - May 2019

Provided customer service by greeting and assisting customers, and responding to customer inquiries and complaints.

Participated and trained two new hires.

Helped the sales departement achieving their targets.

# Assistant manager and Sales

Retail group / May 2015 - Jun 2017

Coordinate with the store manager to oversee all aspects of store operations, including inventory management, sales forecasting, staff scheduling, and customer service related issues

Lead a team of 8 employees each shift, define workflows, evaluate performance, and provide mentorship to facilitate professional growth.

Drive training initiatives to enhance product knowledge and sales techniques for team members, resulting in a 10% increase in monthly sales.

Interface with customers on a daily basis to ensure a high-quality experience and identify resolutions to order issues.

Provided visual displays including window displays, decals, banners and floor sets.

## **EDUCATION**

Business management and administration.

Arab open university / 2019

## COURSES

marketing founadtion

linkedin / May 2022 - May 2022

financial accounting foundation

linkedin / May 2022 - May 2022

linkedin / May 2022 - May 2022

Digital marketing

strategic planning

linkedin / May 2022 - May 2022

# **EXTRA-CURRICULAR ACTIVITIES**

Member of lions, france

CIFC / May 2022 - May 2022

Social worker

Boderless Ngo / Aug 2022 - Aug 2022