

Yousef Daher



Business Process Management professional with more than 10 years experience in delivering successful solutions for projects ranging in size from small scale projects to multi-billion dollar high profile projects. Professional, creative, flexible with an ability to apply experience and knowledge in different fields. Major motivation in bringing change and improvement in process and strategy.

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WORK EXPERIENCE

Lead Consultant

Consolidated Contractors Company (CCC)

08/2015 – Present

Achievements/Tasks

- Team leader responsibilities including mentoring, following-up and distributing workload
- On-site and remote trainings on Business Process Management concepts and the use of in-house developed tools to optimize and create useful processes on-site
- Held marketing and technical sales meetings with external clients about the in-house Electronic Document Management System and the BPM module in specific
- Led the automation of the CCC standard Leave Management System

Senior Consultant

Consolidated Contractors Company (CCC)

01/2013 – 07/2015

Achievements/Tasks

- On-site process discovery, analysis and formalization of requirements for Contract Management System for Riyadh Metro Project (\$10bn)
- Implementation and training on the Contract Management System for Riyadh Metro Project (\$10bn)
- Gathered requirements and developed an Outgoing Correspondence Workflow for Abu Dhabi International Airport Midfield Terminal Project (\$2.94bn)

Software Developer

Consolidated Contractors Company (CCC)

01/2011 – 12/2012

Achievements/Tasks

- Gathered requirements, designed and developed the Design Process Management System for CCC projects
- Gathered requirements and created reports for the CCC Standard Risk Management System (Reporting services and Xcelsius)
- Worked as part of a team that designed and developed the front end for the CCC Careers webpage.

Junior Software Developer

Consolidated Contractors Company (CCC)

08/2008 – 12/2010

Achievements/Tasks

- Developed Engineering workflows for Qatar Bahrain Causeway Project (\$2.3bn)
- Designed and developed the CCC Standard Risk Management System (iRisk)
- Designed and developed the workflows for a Cost Plus System that was used for 50 projects for Qatari Diar (\$8bn)

EDUCATION

Masters of Engineering Management

American University of Beirut

09/2011 – 02/2014

Bachelor in Computer Science

American University of Beirut

02/2006 – 06/2009

SKILLS

Communication

Presentation

Story Telling

Training

Management

Technical sales

Decision Making

Strategy

HTML

CSS3

C#

Java

BPMN

XPDL

SQL

VOLUNTEER EXPERIENCE

Council Member

Syndicate of Computer Sciences in Lebanon

06/2018 – Present

Tasks/Achievements

- Worked as part of a team that started the first computer sciences syndicate in Lebanon
- Helped setting the syndicate's regulations and internal rules
- Reaching out to the local universities to spread awareness about the syndicate to professors, students and alumni of computer science and related fields
- Meeting with politicians and legislators in Lebanon to discuss and suggest plans of improving the field of computer science and benefit from it economically

LANGUAGES

English



Arabic



Russian

