

# MARIO ABI HACHEM

### Professional Goals

I am on the search for jobs to start my career as an entry-level software engineer. I am passionate about launching new projects which will allow me to provide exceptional skills in designing, coding, testing and implementing customization. These will aid in exceeding customer's expectations alongside with expanding my knowledge and skills. I am currently in Lebanon and willing to relocate.

## Contact Details

#### Mobile:

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#### Email:

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#### Address:

Zouk Mikael, Keserwen, Lebanon

#### **Linked In:** Mario Abi Hachem

# Competences

- Fluent in Arabic, English and French.
- Dynamic, sociable and energetic personality
- Very fast learner, and well-organized
- Finds joy in assisting others.
- Team player, very well motivated and disciplined.
- Problem-solution mind oriented.

# Work Experience

#### **Information Technology Officer**

#### CCL International | September 2021 - Present

- Monitor and respond quickly to incoming requests through the IT Help Desk software related to IT issues .
- Assist in the implementation, evaluation and improvement of the IT related procedures.
- Perform basic systems security administration functions, including creating profiles and accounts .

#### **IT Support Officer**

#### LIQUIGroup / The Coral Oil Company | May 2021 - July 2021

- IT support to company users.
- Helpdesk and networking in all company premises and locations including Liquigas.
- Headquarters, Coral Oil Headquarters, SMS, Coral Oil and Liquigas Stations and other premises.
- Developing the company Intranet from scratch.
- Developing skills in Microsoft Office, remote desktop, firewall monitoring etc..

#### **IT Support**

#### Librairie El Ahlia | January 2019 - January 2021

- Installation of PC hardware. Check and maintain computer hardware.
- Install, configure and manage software and their functions according to specifications.
- Solve technical issues as they arise.

#### **Document Imaging Specialist**

#### OGMA Middle East | January 2018 - November 2018

- E-municipality project: https://zoukmikael.gov.lb/
- Scanning and archiving documents using LaserFiche.
- CMS

#### Warehouse Officer

#### Industrial Engineering Services Co. | January 2017 - January 2018

- Receive and restock new stock as it comes in and out; move stocks unto trucks and store shelves and projects as needed.
- Receive and record purchase invoices, return materials and make sure delivery orders were correct.

#### IT technician

#### Freelance | January 2016 - Present

- Installation of PC hardware.
- Check and maintain computer hardware.
- Install, configure, and manage software and their functions according to specifications.
- Mobile Phone Repairs (hardware and software.)

## Skills

- -Desktop Development : C#, JAVA,, C++
- Web Development: HTML, CSS, JAVASCRIPT, Php
- Programming Concepts: Object oriented programming (OOP), NodeJS, Angular.
- Hardware & Network: Routing and Switching, Computer Maintenance, TCP/IP
- Database: SQL
- Operating Systems: Windows XP/Vista/7/8/9/ Mac OS.
- Microsoft Office: Word, Excel, Powerpoint, Access.

# **Education History**

#### **Bachelors in Computer Science**

Lebanese Canadian University | 2017-2021

- GPA: 3.31

#### **Baccalaureate in Social Studies and Economy**

College Saint Joseph Zouk | Graduated in 2016

## Hobbies and Interests

- Volunteer work in NGOs such as Bonheur Du Ciel etc.
- Hiking and Camping.