

# BASSIM ABDULSAMAD

## SENIOR PRODUCT CERTIFICATION SPECIALIST

### PROFILE

An accomplished and fluent communicator with strong investigation, problem-solving and decision-making skills, combined with a practical approach and sound business insight.

### CERTIFICATES

- ISTQB Certified Tester Foundation Level, iSQI GmbH
- ISTQB Certified Tester Advanced Level - Test Analyst, iSQI GmbH
- Microsoft Dynamics 365 for Customer Service

### SKILLS

Software Testing	● ● ● ● ●
Automation Testing	● ● ● ● ●
Microsoft Dynamics 365	● ● ● ● ●
SQL	● ● ● ● ●
Requirements Analysis	● ● ● ● ●
DNN	● ● ● ● ●
Linux / Python	● ● ● ● ●
Jquery / Java / PHP / CSS	● ● ● ● ●

### EXPERIENCE

- Netiks International - Beirut,  
**Senior Product Certification Specialist**  
MAR 2017 - PRESENT  
Drive all testing activities from definition to the execution of test plans (manual/automated), while leading a team of 2 test engineers.
- Technical Art Concepts (TACME) - Dubai,  
**Senior Quality Control Consultant**  
SEP 2015 - FEB 2017  
Drive all testing activities from definition to the execution of test plans (manual/automated), while providing training to business users and managing project changes.
- Advanced Foundation - Jeddah,  
**Business Analyst**  
MAR 2015 - AUG 2015  
Test and evaluate new analytic and reporting toolsets to increase the value of analytic deliverables to customers, clients, or increase the productivity of analytic teams.
- Clifton Myers Enterprises (CME Offshore) - Beirut,  
**Software Engineer**  
APR 2012 - FEB 2015  
Investigating & troubleshooting DB/process/web code errors through monitoring daily processes, by enhancing PHP code & Linux (Python/Bash) scripts.
- Computers & Communication Technology - Beirut,  
**Software Quality Control Engineer**  
FEB 2010 - MAR 2012  
Contributed in developing efficient application requirements, while reporting & following up on bugs until fixed.

### CONTACT

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- ✉ baseem.as@gmail.com
- 📍 Beirut, Lebanon

### EDUCATION

- American University of Science and Technology  
AUG - 2013  
Masters in Business Administration with emphasis on Management
- Haigazian University  
JUN - 2008  
Bachelor of Science in Computer Science