

Patrick M. Hitti

Head of Software engineering, Digital factory – SARADAR Bank sal

hitti.patrick@gmail.com

+9613454829

Summary

Technology leader with over 15+ years of experience and excellent track record of building, architecting and delivering highly reliable and scalable systems/software across a variety of areas and technologies, such as banking, enterprise applications, e-Commerce, healthcare and insurance. Consistently recognized and tasked to improve organizational effectiveness and efficiency through leadership that aligns business processes to realize cost savings, accelerate performance and sustain strategic flexibility and agility. Currently working as Head of engineering at SARADAR Bank sal.

Skills

- Agile project/product management – JIRA
- Software engineering and development best practices, enterprise and solution architecture
- Micro-services architecture,DDD, E2E integration, REST APIs
- Information Architecture – UX patterns
- Products Roadmaps, MVPs, release management, CI/CD, DevOps
- Digital transformation
- Omni-channel
- Banking, insurance, healthcare, e-Commerce
- Teams management, People management

Software development	C#, PL/SQL, SOAP, REST APIs
Web based Development	Angular, ASP .NET, MVC, HTML5, JavaScript, jQuery, CSS, Ajax
Database	Oracle, SQL Server, GraphDB, MongoDB, SQLite

Certifications

Oracle SQL tuning and performance - Formatech

PMP- Formatech

Mini MBA – Lebanese American University (LAU)

Microsoft BizTalk – Developer 2009

Digital Transformation – MIT

Emotional intelligence

Professional Experience

Saradar Bank sal, Beirut

Head of Digital Factory

(Jan 2019 - till now)

NEXtCARE, Beirut & Allianz AWP, Dublin

Technical Lead – Manager UI/UX – Scrum master – PULSE Product development

(October 2011 – Dec 2018)

Shift Technologies, Beirut & Dubai

Software Engineer Lead/Senior Consultant/Enterprise Architect
(May 2010 – October 2011)

eSharing Corp, Beirut, Lebanon

Senior Software Engineer/Consultant
(January 2007 – May 2010)

BML Istisharat, Beirut, Lebanon

Software Engineer
(February 2005 – January 2007)

Teaching sessions of MS Office – Ministry of Social Affairs.**Digital Products**

SMA – Digital banking native mobile app: PFM, Payments engine, daily banking, onboarding, omni-channel

Web Onboarding, Web daily banking

CRM – Digital banking contact center: WhatsApp for business, omni-channel integration

PULSE – Digital Healthcare portal

B2B – Digital payer's portal

Decorium – eCommerce

CIRIS/LIRIS – digital commercial and life insurance

Education

University of Holy Spirit, Kaslik, Lebanon

BS Computer Science

Lebanese American University, Beirut, Lebanon

Mini MBA

Interests

Music, Basket Ball

References

References can be provided upon request.