Elio El Kareh

8th NOV 1994

Lebanese

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Computer science graduate looking for career and a lot of experience.

LATEST EMPLOYMENTS DETAILS

Fresh.	24 June 2018 to 28 September 2018
Job Title: Developer Internship	

- C#
- SQL database management
- ASP.NET
- HTML and CSS with jquery and javascript
- Custom CMS with SQL database assistance

GlobeMed Lebanon	February 2016 to current
Job Title: Call Center Agent	

- Overall responsible for assisting providers to process online medical claims.
- Responsible for providing patients with any help for their inquiries and questions related to their policies and insurance processes.
- In charge of creation and modification of patients and providers' information on the database.
- Taking charge of summarizing complaints received from any party (Patient, Risk carrier, Provider) and escalating it to the concerned department to be resolved.

Iris / Indie (cocktail bar and lounge)	June 2015 to February 2016
Job Title: Waiter	

- Responsible for taking food/beverages orders from customers.
- Serving customers and keeping them enjoying the atmosphere and feeling comfortable.
- Managing specific time for each task to be performed as per importance.
- Tracking the orders for avoiding any delay.
- Taking care of billing task.

Starbucks Coffee	July 2013 to September 2013
Job Title: Sales, Barista, Cashier	

- Taking orders and assisting customers in choosing their drink/pastry.
- Making hot/cold beverages.
- Taking care of the cash process.
- Managing stocks by expiry date and FIFO process.

ACADEMIC BACKGROUND

Computer Science	AUL university	Year completed: 2019
Management Information Systems	Sagesse University	2014 to 2015 (changed major)
BT3 in Accounting and I.T.	Sagesse Technique Ain El Remmaneh	Year completed: 2014
Brevet Officiel	Sagesse Brazilia	Year completed: 2010

COMPUTER SKILLS

Microsoft Office: Word, Access, Excel, PowerPoint, Project

Operating Systems: Windows

IDEs and DB server managers: Microsoft Visual Studio, NetBeans, SQL Server Management Studio, Wamp, IIS Server

Other business applications: Microsoft Dynamics CRM, Omega P.O.S., Fidelio

LANGUAGES

Fluent in Arabic, English and French (written and spoken).

OTHER INFORMATION

Mostly interested in new technologies, classic cars, music, hiking, biking and camping.