## Louna Raad

## **Marketing and General Management Undergraduate**

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#### Education

#### AMERICAN UNIVERISTY OF BEIRUT

Beirut, Lebanon

**Bachelor of Business Administration** 

Double Concentration in Marketing and General Management Dean's Honor List Fall 2018 – Fall 2019 – GPA 3.70/4.00 September 2018 – Present

LYCÉE FRANÇAIS DE MASCATE

French Baccalaureate, Life Science Honor Student – GPA 3.60/4.00 Muscat, Sultanate of Oman September 2004 - June 2018

# **Experience**

# MILLENNIUM HOTELS & RESORTS

**Sales and Marketing Intern** 

Muscat, Sultanate of Oman January 2020

WE GROW MINDS
Executive Administrator and CRM Officer

Beirut, Lebanon August 2019 – September 2019

- Responsible of all Minutes of Meeting
  - Handled Virtual Assets and Customer Data
  - Looked into Data Mining
  - Coordinated Tasks

#### **BLOM BANK s.a.l.**

Beirut, Lebanon August 2019

### **Shadowing Intern**

- Shadowed the Assistant Branch Manager
- Shadowed Senior Customer Service Officer
- Contacted Customers
- Monitored Paper Work and Filings
- Discovered Information System Used

# **ERNST & YOUNG**

Beirut, Lebanon March 2019

**Shadowing Intern** 

- Shadowed Seniors
- Discovered Operations of Accounting Department
- Contacted Clients
- Monitored Paper Work and Filings

## **ORYX ROTANA HOTEL**

### **Shadowing Intern**

Doha, Qatar April 2015

- Shadowed Seniors
- Explored all functional departments

# **Leadership & Activities**

MARKETING Club
Active Member

Beirut, Lebanon
September 2019 - Present

UNICEF Club

Active Member

Beirut, Lebanon
September 2018 - Present

OMAN CANCER ASSOCIATION

Junior Volunteer

Muscat, Sultanate of Oman

September 2016 - May 2018

## **Accomplishments**

**FULLBRIDGE**Certificate of Professional Achievement

Beirut, Lebanon

December 2019

WORLD SCHOLAR'S CUP

Muscat, Sultanate of Oman

January 2017

OLYMPADE INTERNATIONALE DE MATHEMATIQUES Muscat, Sultanate of Oman 5th Place Worldwide February 2018

RALLYE DE MATHEMATIQUES

7th Place Worldwide

Muscat, Sultanate of Oman
2017

DAR AL ATTA'A - Children Writing Competition

2nd Place
2015

1st Place
2016

Honorable Mentions – 4th Place
2018

### **Skills & Interests**

Technical Skills: Windows and Mac OS, Microsoft Office, Visio

### Languages:

- Arabic Native Language / Fluent
- English Bilingual / Fluent
- French Full Professional Proficiency
- Spanish Fluent (Speaking and Reading), Intermediate (Writing)

### **Key Skills:**

- Excellent Presentation, Communication & Negotiation
- Leadership Ability
- Team Work / Coordination / Flexibility
- Project Management
- Social Media Management
- Time Management