#### Contact

+961 71 350 460 (Mobile) ziad.mogharbel@gmail.com

www.linkedin.com/in/ ziadmogharbel (LinkedIn)

### Top Skills

Business Analysis Strategic Planning Analysis

#### Languages

French (Professional Working)
Arabic (Native or Bilingual)
English (Native or Bilingual)

# Ziad Mogharbel

Senior Account Manager at Makhsoom Lebanon

## Summary

Determination & Efficiency.

## Experience

Makhsoom Senior Account Manager October 2014 - Present Lebanon

Makhsoom.com is the leading e-commerce website in Lebanon for online deals & products. The business has two main segments: finding the right merchants to post their deals online, and at the same time, ensuring maximum value & variety for clients who visit the website to purchase the deal.

Makhsoom.com offers marketing exposure (with more than 150,000 subscribers) and has been successful due to its pay-as-you-go approach as opposed to agencies.

Job Description:

- 1-Targeting potential businesses via calls, face to face meetings, and various communications methods for website listings
- 2-Setting sales strategy & plan to achieve targets
- 3-Follow ups with merchants in order to finalize listings
- 4-Advising merchants on best practices in order to maximize value & ensure high sales
- 5-Communicating with the digital marketing team for online exposure for deals posted (Google Ads, Facebook Ads, PPC, Website)
- 6-Daily sales calls
- 7-Forecasting seasonal sales & planning accordingly (Ex: Christmas, Valentine, Summer Activities etc..)
- 8-Maintaining good relationships with clients to ensure repeat business
- 9-One-off deal segments such as travel (Ex: Kurban Travel)
- 10-Liaison with accounting to deliver timely payments for clients

Light & Build S.A.L Tendering Officer January 2011 - January 2013 (2 years 1 month) Monot Street, Ashrafieh, Beirut, Lebanon

#### Tasks Included:

- 1-Consulting for home automation
- 2-Revising lighting project specifications with clients
- 3-Meeting with clients to finalize
- 4-Issuing & delivering quotations for clients
- 5-Liaison/follow up as needed to ensure client satisfaction

# Education

American University of Science and Technology Bachelor of Science (BS), Finance · (2009 - 2014)

Kaplan University

Junior Investment Analyst, Finance · (2014 - 2014)

Sagesse High School Ain Saadeh High school diploma (2006 - 2008)