# Talar Kouyoumdjian

## Contact Information

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+961 3 482722

## Skills

- **Languages:**
  Arabic - Proficient
  English - Proficient
  Armenian - Proficient (Native)
  French - Fair
- **Database:**
  DB: MySQL, SQL, MS SQL server 2012, Oracle, Vertica and Access
- **Programing Languages:**
  C++, VB .NET, C++, python, React and JS, Groovy, Pearl Scripts, HTML, API
- Accurev, Jenkins, Git, TortoiseGit, Jira
- **Communication Tools:**
  Slack, Teams, Skype
- **Software stack:**
  Docker, Rancher
- **Connection Services:**
  WinSCP, Windows RDC, TeamViewer, Putty
- **Adobe:**
  Adobe Photoshop CS6, Adobe Acrobat Pro
- **Office:**
  Word, Excel, Power Point, Outlook, Access, One Note
- **Network Packet Analyzer Tools:**
  Wireshark, tshark, tcdump
- **Workshops:**
  docker, containers Kubernetes

## Achievements

- Participated in Testathon 2017
- Won the "Best Bug" award for facebook and instagram Applications.

With a Bachelor's Degree in computer science, numerous years of hands-on experience validating software applications, and the ability to troubleshoot and address the problems in a timely and accurate manner.

I have been involved in numerous large-scale software releases and understand the importance of time management and open communication. While it may be easy to focus on the technical side of work, I've found that being able to express concerns, roadblocks, and alternative solutions to colleagues of varying technical backgrounds have been invaluable in my professional development. Over the course of my career as a QA engineer I have:

- Worked with multi-international companies in different time zones.
- Experienced in the Agile Software Development process.
- Led many successful software releases as QA lead.
- Trained many QA team members to be acquainted with the products in hand.
- Enforced and organized the work process.
- Worked closely with Project Owners and Data Analysts to understand the business logic and enforce business implementation.
- Experienced in automation tools to Integrate the test automation into CI/CD system.
- Generate centralized reports, suite cases, and quality insights for the project, using automation tools.

I truly believe in continued education and research and continue to seek new approaches to enhance product value. I hope to bring my knowledge, and future knowledge, to your organization.

Below is a copy of my resume that further explains my background and technical skills. I can be reached anytime via my cell phone, +961-3-482722, or via email at talark81@hotmail.com. Thank you for your time and consideration. I look forward to speaking with you more about this opportunity.

## Experience

**GlobeMed**
April-2020 - Current

### Quality Assurance Manager

- Managing a team of 9 QA members
- Reporting results and project updates to senior management.
- Ensuring continuous improvement within the quality control systems.
- Liaising with process teams to implement procedure improvements.
- Making sure that the quality standards are set up and are communicated within the company.
- Benchmarking and monitoring expectations as they apply to individual contributions.
- Planned and monitored execution of the work assignments for the Quality Assurance Team.
- Defined testing strategies based on due dates and project requirements.

- Building framework automation for UI testing, using Katalon Tool.
- Worked cross-functionally with other managers to streamline operations (Agile Integration Team).
- Reviewing ICD, BRD, Release Note documents.
- Prepare Test Plan design, Performance test report, Incident report documents.
- Perform API level testing, system testing, black box functional testing client UI testing, stress, load, and white box testing.
- Responsible for interviewing and hiring new employees.
- Contribute during 1-1 ones and appraisal by supplementing the observations

**Novelus** ● **Senior Quality Assurance Engineer**

September-2015
January-2020

- Collect document requirements from Business Requirement and Architecture design documents (RSD/ISD/MSD).
- Analyze the documents and prepared the test case scenarios.
- Automate UI and BackEnd cases using Katalon Tool using Groovy
- Promote the back-end scenarios using TortoiseGit and promote under Jenkins.
- Document the test case scenarios into Confluence pages.
- Use Microsoft SQL, Vertica Databases to write complex queries.
- Perform Sanity, Smoke test, Performance, and Regression tests on many environments (developing, SIT, and customer server environments), using both black and white box methodologies.
- Create defect tickets using Jira for tracking issues.
- Train numerous QA members.
- Enforce the Agile software development cycle and make follow up.
- Report the status and issues on a daily basis via scrums.
- Managing scrums during scrum master's absence.
- Led many numerous projects as QA team lead by managing the workflow, assigning tasks to the team members, following and solving the issues adequately.
- Gained very good knowledge of Network Insight and Telecom technologies. Including SOC, CM (Configuration Management), PM (Performance Management), and FM (Fault).
- Gained very good knowledge of Deep Data Inspection and Packet classification. And as part of QA I was responsible on:
  - Taking pcaps of the applications to be classified, using Qotom device.
  - Classifying the application flows by checking the SNI, HTTP, and HTTPS hosts and observing the pattern based on TNS and DNS and the rest of application protocols, like SIP, POP3, FTP, BitTorrent, etc...
  - Covering all types of protocols.
  - Validating on both Android and Apple's iOS mobile devices.
  - Automating the test cases/test suites using the Katalon tool.
  - Running the Automation test cases against the UI output and generating reports
  - Promoting the QA code into Jenkins using TortoiseGit tool.

### Quality Assurance Engineer

**Wicom**

February-2009
September - 2015

- Collect document requirements from Business Requirement and Architecture design documents (RSD/ISD/MSD).
- Analyze the documents and prepared the test case scenarios.
- Use Automation tool to validate the back-end test case scenarios.
- Run the test cases using NUnit.
- Promote the back-end scenarios into AccuRev or Git or TortoiseGit.
- Document the test case scenarios into Confluence pages.
- Use Microsoft SQL, Oracle DB, SSIS, SSAS, SSRS, Vertica, Tableau as Database
- Perform Sanity, Smoke Sanity, Performance, and Regression Tests in many environments (developing, SIT, and customer server environments).
- Create defect tickets using Jira for tracking issues.
- Train numerous QA members.
- Enforce and manage the working process.
- Report the status and issues on daily basis via scrums.
- Led many numerous projects as QA team lead by managing the workflow, assigning tasks to the team members, following on issues, and solving the issues adequately.
- Gained very good knowledge in Telecom technologies and processing.

### Head of the Quality Assurance

**STeP**

Bliss, John Kennedy str.
June-2005
December-2008

- Created workflow for the QA department.
- Created a system for tracking the defects.
- Used VB .Net to Write scripts for testing scenarios and cases.
- Trained QA members to get acquainted with the product.
- Used to collect data for monthly and quarterly management reviews.
- Used to analyze data of compliant products.
- Used to monitor the test lots through the production area.
- Performed Sanity, Smoke Sanity, Performance and Regression Tests in many environments (developing and customer server environments)..

### IT Support

**STeP**

Bliss, John Kennedy str.
June-2004
June-2005

- Help Desk support.
- Formatting Computer.
- Hardware maintenance.
- Private – Public Networks & Internet Security maintenance.
- Developing a Dial-er Program for the company's VoIP Network (phone application) using VB.Net.
- Writing an Archival programs for the existing hardware and software.
- LAN design, maintenance.
- Assistant LAN administrator (Windows).
- Windows 2000 & 2003 Servers maintenance.

**Hewlett Packer** ● **Training**
Zalka
July-2002 • Training in the technical department and the showroom
October-2002

## Education

**Haigazian University** ● **BS in Computer Science**
Kantari, Beirut
2005 • BS in Computer Science
• 3.0 GPA

**New Horizons** ● **MCTS**
DT, Beirut
2009 • MCTS: .NET Framework 3.5, ASP.NET Applications
• MCTS: .NET Framework 3.5, ADO.NET Applications

**edX** ● **CATALYST**
Online
September 25, 2019 • Certificate in Leading With Effective Communication (Inclusive
Leadership Training)

**Udemy** ● **Udemy**
Online
December 24, 2019 • JavaScript and React for Beginners: Create 12 projects Bluelime
Learning Solutions, Learning made simple