

RAYAN HASSAN GHOU

PERSONAL INFORMATION

- **Marital status:** Single
- **Nationality:** Lebanese
- **Date of Birth:** 18/2/1992
- **Phone:** +96171173718
- **E-MAIL:** rayanghoul@live.com

OBJECTIVE

A position that offers challenge, responsibility and dealing with customers that needs professionalism to deliver the service that they need.

EDUCATION

- **BBA Management Information System American University of Culture & Education.**

PROFESSIONAL EXPERIENCE

H.I.T as sales officer from 15/7/2012 up to Date with following duties:

- Dealing with several type of needs & questions which being received by phone or E-Mail to keep the Client thankful & satisfied
- Guide the customers & keep in touch to reach the best solution for his problem or issue
- Making daily reports, with maximum helpful details to keep the higher management updated to divide the regular issues in future
- Professional team player & good time management.

Internship in IDS : integrated digital systems.

Working at nobilis international telemarketing.

Internship program at fransaBank SAL from July 4,2016 till 29, July 2016

LANGUAGES

- **English:** Very Good in speaking and writing
- **Arabic:** Very Good in speaking and writing
- **French:** Very Good in speaking and writing