Rodolph R. Tannous

September 17th, 1993 Lebanese, Single

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Objective

Seeking a responsible and challenging position that meets both my professional and educational skills.

Education

September 2016

Business Administration marketing-business marketing and advertising ART, SCIENCE & TECHNOLGY IN LEBANON (AUL- Kaslik)

June 2012 Lebanese Baccalaureate, Economics and Sociology Science.

Official School, Batroun, Lebanon.

Work Experience

March 2019 till present

• Floor Manager at Limon Restaurant-Batroun

- o Recruiting, training and supervising staff
- o Agreeing and managing budgets
- o Planning menus
- o Organizing the opening procedure, and setting up the business.
- Making improvements to the running of the business and developing the restaurant
- Liaising with customers, employees, suppliers, licensing authorities and sales representatives.
- Ensuring compliance with licensing, hygiene and health and safety legislation/guidelines.

April 2018 -March 2019

Stock controller at cooperative economy Badaro

- Forecasting supply and demand to prevent overstocking and running out of stock
- Submitting purchase details(vendors information, invoices and pricing) to internal databases
- o Placing orders to replenish merchandise as needed
- o Track shipments and address any delays
- o Evaluate suppliers offers and negotiate profitable deals
- o Coordinate regular inventory audits
- o Ensure purchases do not exceed budget

2016-2018

• Floor Manager at Colonel craft beer -Batroun

- o Recruiting, training and motivating the staff
- Overseeing or liaising with the kitchen
- Keeping up to date with licensing legislation, liaising with the authorities and taking overall legal responsibility for the premises
- o Enforcing health and safety rules
- o Adhering to budgets, increasing profits and managing cashflow
- o Dealing with difficult customers and know how to handle the situations

2016-2018
2014-2015
2012-2014

Sales Manager at Colonel beer brewery - Batroun

- o Services existing accounts, obtains orders, and establishes new accounts by planning and organizing daily work schedule to call on existing or potential sales outlets and other trade factors.
- Submits orders by referring to price lists and product literature.
- o Keeps management informed by submitting activity and results reports, such as daily call reports, weekly work plans, and monthly and annual territory analyses.
- Recommends changes in products, service, and policy by evaluating results and competitive developments.
- Resolves customer complaints by investigating problems; developing solutions; preparing reports; making recommendations to management.
- o Contributes to team effort by accomplishing related results as needed.

Bar manager at Colonel beer brewery - Batroun

- Doing regular stock-takes and ordering as necessary
- Maintaining the condition of beer, wine...

2012-2014

Internship & Practical Training at SEG construction- Ashrafieh

- o IT department: troubleshooting network equipment, learning on SEG IT tools, performing daily IT tasks.
- o Marketing Department: Updating website Data, Working on Social media, assisting in putting marketing plan

2010-2012

Floor manager at Chochos pub restaurant Batroun

2010-2011

Life guard at AMWAJ- Jounieh

Skills

Computers

- o Microsoft Office (Word, Excel, PowerPoint...)
- o Installation and maintaining software and applications

Languages

- o Arabic. (mother tongue)
- French. (fluent, written & spoken) English. (fluent, written & spoken)

Others

- Having a clear voice and an excellent telephone manor.
- Able to work on own initiative as well as part of a team.
- Excellent spelling and grammar and a flexible hard working attitude. 0
- Excellent listening and verbal communication skills.

Personal Interests

- o Reading.
- Traveling. 0
- Sports. (indoor & outdoor, individual & team)
- Life guard certificate, First aid certificate
- Member in the Red Cross Organization first aid team at BATROUN center from 2010-2013
- Rugby player in Lebanese league since 2015

References

- MR. Jamil HADDAD: Owner of Colonel beer Jamil@colonelbeer.com
- Samir Semaan: IT manager at SEG company ssemaan@seglb.com