

Ahmad M. Samhat

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Key Qualifications

- ! Over 5 years of extensive experience in a fast-paced online retail environment.
- ! Recognized as a top sales-person in my company.
- ! 100% on time record.
- ! Known for managing different types of online advertisements
- ! Passionate about providing excellent customer service through listening, positive attitude, and prompt follow-up.

Work Experience

Owner and Business Director,

Sam Online shop

August 2017 - Present

Executive Manager, Smart Service

September 2015 - July 2017

Flash Express is a leading online shop company in Lebanon (More than 12 online stores)

- ! Managed all kinds of online and social media advertisements
- ! Supervised the team at the call center
- ! Assisted the delivery department
- ! Monitored the stocking and pricing activities

Employee, Violet

February 2015 - September 2015

Violet is a company dealing with Accounting and Stock control systems

- ! Translated the main accounting system of the company from Arabic to English language.
- ! Provided new ideas in the interface design of the software to meet customer's expectation

Education

Bachelor of Business Administration - Marketing and Entrepreneurship

Phoenicia University-PU

Key Courses:

- ! Marketing Communication & Advertising
- ! Consumer Behavior
- ! Human Resources Management
- ! Sales Management
- ! Operation and Supply Chain Management
- ! Business Ethics
- ! Management Information System
- ! International Business
- ! Sales Analysis
- ! Leadership
- ! Public Speaking

Extracurricular Activities

- Invest my own time in taking sales training, and I am an avid reader of business books to increase my skills and knowledge.
- Representative, Eventa

