

Nassar Christian

DoB :1st September 1993, Lebanese

🏠 Saint Elias Street, Betchay,
Lebanon

📞 00 961 70521667

✉️ christianassar@hotmail.com

Formation

2014 – 2019

Bordeaux University, France

MIAGE (Méthodes Informatiques Appliquées à la Gestion des Entreprises) (Distance Learning)

Double Master degree program in MIS with Sagesse University in Lebanon

Specialization: Information Systems and Business Intelligence

2011 – 2014

Sagesse University, Beirut, Lebanon

BA in Management information Systems

Specialization: Business Management

Professional Experience

August 2016 – March 2018

GfK MRME, Beirut, Lebanon

Operations Supervisor at the TV monitoring department

- Daily delivery of the TV program, break and spot logs to the market at the agreed time.
- Coordinate to work of up to 20 operators and assure that TV programs & breaks & spots are correctly entered and classified.
- Perform supervisory and leadership activities.
- Suggest product and work process improvements to the production services of GfK and implement system/database changes.
- Quality assurance & quality control: Define the needed checks workflows & ensure the accuracy of the database and control the quality of data.
- Direct communication to the client's client servicing team.
- Involved in HR recruitment of the TV monitoring data entry team.

January 2016 – August 2016

Globemed, Beirut, Lebanon

Customer Relationship Management Developer:

- Building and maintaining relationships with clients and key personnel within customer companies.
- Conducting business reviews to ensure clients are satisfied with their products and services.
- Customization and configuration in Microsoft Dynamics CRM 2013 using JavaScript.

Skills & Certifications

Programming languages

Knowledge in Java,SQL,VB6

Technology web

Knowledge in JavaScript, CSS, HTML

Management skills

Leader of a team of 20 operators

Certifications

Customer Service in Microsoft Dynamics CRM 2013,

Customization and Configuration in Microsoft Dynamics CRM 2013,

Java basics training from Byblos institute.

Languages

English, French, Arabic (Native language)

Activities& Hobbies

- Member of missionary group Frère Furn El Chebbak – Lebanon, 2007-2009
- Hobbies : Basketball, Football, Music