

# Osama Shaath

## Summary

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A PMP-Certified technology industry leader with outstanding experience in managing complex software development projects including cloud-based solutions.

## Areas of Expertise

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- Project management
- Business processes optimization and automation
- Cross functional team leadership
- Technical training and consultancy (Microsoft products)
- System Integration

## Professional experience

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### **B&I SAL ([www.bi.care](http://www.bi.care)) – 2017 to Present:**

**Company Profile:** *B&I was founded by healthcare experts who have brought together advanced technologies and analytics with years of experience into a unique solution giving institutions, authorities, researchers and partners an unprecedented access to data and consultants that can help shape their future.*

#### **Job Title:** Technical Director

- Manage the project of developing VAO, the cloud-based platform that standardizes the measurement of healthcare industry performance in all key areas (from quality to patient safety, capacity and utilization, and financial performance) by integrating data sources from different healthcare providers and generating standard KPIs presented on rich visual dashboards
- Develop technical aspects of the company's strategy to ensure alignment with its business goals
- Discover and implement new technologies that yield competitive advantage.
- Develop and maintain Solution Architecture, WBS, Roadmaps, Project Plans, Communication Plans, Project Procurement Proposals
- Establish standards and procedures to track and measure overall progress
- Oversee technical design documentation process for correctness and timeliness
- Evaluate interview candidates for technical positions
- Evaluate development team members, identifying strengths, problem areas, and developing plans for improving performance
- Assess technical risks and mitigation plans
- Identify weak software systems that need code improvement and schedule corrective action
- Create automated test process for system features and contribute to the CI/CD system

**Inkript Industries Holding ([www.inkript.com](http://www.inkript.com)) – 2006 to 2017:**

**Company Profile:** *One of the leaders in the region specialized in security printing. Inkript provides smart cards, scratch cards, stamps, checks, lottery tickets and other secure documents.*

**Job Title:** Industrialization R&D Manager

- Assigned by top management to be the Project Manager of acquiring the GSM Association Security Accreditation Scheme (SAS) certificate; the result of this endeavor made Inkript the first in the Middle East and Africa that acquired this certificate.
- Managed the project of developing a comprehensive set of cards production management solutions that control, track and automate the production operations of smart cards and scratch cards including (printing, data generation, data preparation, personalization, packaging and delivering...). The solutions serve more than 100 telecom operators and used by more than 80 concurrent users and 10 production lines and integrated with more than 30 production machines from different vendors like Mühlbauer and Atlantic Zeiser.
- Managed the project of implementing an online checkbook ordering system (E-Checks) that allows more than 40 local and regional banks to submit and track their orders to Inkript securely over the web.
- Managed the project of developing a web based production scheduling system with a rich interactive graphics and data visualizations in browser-friendly formats.

**Ever Team (formerly Ever Me) ([www.ever-me.com](http://www.ever-me.com)) – 2005 to 2006:**

**Company Profile:** *One of the leaders in implementing Enterprise Content Management Solutions for IT sectors. EVER TEAM branches are Beirut, Qatar, Dubai and other capitals.*

**Job Title:** Team Leader

- Managed the continuous development of EverSuite which was an extensible web based application builder.
- Participated in developing EverSuite roadmap.
- Responsible of EverSuite configuration management per client.

**GET Group ([www.getgroup.com](http://www.getgroup.com)) – 2003 to 2005:**

**Company Profile:** *One of the leaders in implementing advanced security systems and business applications for the government sector.*

**Job Title:** .NET Senior Developer

- System analyzing and developing a TBA (third party administration) of health care system that was planned to be installed in hospitals, pharmacies, insurance companies.
- Participated in development (design and implementation) of an immigration system for UAE that consists of many interlinked modules like visa management, residence permits management and sponsors and companies management.
- Worked on and assisted in technical analysis as well as validating technologies and tools.

### **Elife (www.elife-online.com) – 2001 to 2003:**

**Company Profile:** *The owner of eLife Coupler software which was a suite of tools for business process management, Workflow automation, Data integration, and B2B communication.*

**Job Title:** Developer

- Developed a rich visual drag-and-drop environment for data mapping that allows designing complex relations between different heterogeneous data sources.

### **MORICO TV Shopping – 2000 to 2001:**

**Company Profile:** *MORICO was the pioneer TV Shopping Company in Lebanon and it had a sub-company called MASS Collection specialized in providing money collection services.*

**Job Title:** IT Developer

- Developed systems that synchronize the offline financial transactions and manage the collection of invoices for partner banks and institutions (Example: Bankers, Saradar, Cumberland, HSBC, ValueCard...).

### ***Trainer Experience***

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Delivered public and in-house trainings in .NET platform (C# and VB.NET), ASP.NET MVC, HTML5 and SQL Server for many institutes and companies including New Horizons (Saida branch), IT Grammar, Clifton Myers Enterprises (CME), Ciment de Sibline and others.

### ***Education***

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Lebanese University, BS in Computer Science – 2000

### ***Trainings and Certificates***

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- COBIT 5.0
- Microsoft Certified IT Professional (MCITP)
- Project Management Professional (PMP) certification
- Effective Solutions Using Root Cause Analysis
- SIM, UICC and USIM
- Microsoft Certified Application Developer (MCAD) certification
- Ultimus workflow engine 6.0
- Microsoft BizTalk Server

### ***Technical Skills & Knowledge***

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- Frameworks & Best Practices: PMP, CI/CD, DevOps, Agile Scrum, XP Programming, and KANBAN, HL7 FHIR.
- Microsoft Products: Azure (SaaS, PaaS), TFS, Azure DevOps.
- Database: MS SQL Server, SSIS, SSRS, ORACLE.
- Programming Languages: C#, VB.NET, SQL, C++, Java, JavaScript.
- Web Technologies: ASP.NET Core, Angular, JQuery, HTML5, CSS3, Bootstrap, SOAP, JSON, XML, Microservices, REST APIs.
- Dashboards and Analytics: Tableau, Power BI, HighCharts.
- Operating Systems: MS Windows and Ubuntu.

### ***Soft Skills & Competencies***

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- Influencing and leading
- Decision-making
- Communication skills
- Results oriented
- Strong team leading and motivation skills
- Attention to details and best practices
- Strong focus on customer satisfaction by understanding and anticipating customer needs