



DETAILS

Salman Mohamad
Lebanese/ Russian
21 March 1991
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LANGUAGE

Arabic - Native
English- working proficiency
Russian- Spoken

Volunteer

Oct 2009 - Nov 2009
Red Cross Emergency
Jan 2007- May 2009
Red Cross Youth

Skills

Communication Skills
Operation Strategy
Budgeting
Inventory Management
Hospitality
Catering
Customer Satisfaction
Restaurant Management
Time Management
Team Work
Leadership
Negotiation
P&L

EXECUTIVE PROFILE

Extremely well organized and hardworking with over 10 years experience in Food And Beverage, Seven years of Success in responsible store management, proven ability to learn quickly, asses problems and intiate corrective action. High stress situations requiring attention to detail and follow-through. Abel to motivate personal to high performance standards and excellence. Demonstrated success in organizing tasks, increasing efficiency and obtaining maximum results. Multi-lingual professional with excellent communication skills.

EDUCATION

Professional Development Center - 2017

Hospitality Administration/ Management

American University of Culture & Education - 2013 - 2017

Computer Science

CERTIFICATE

Dunkin' Donuts Lebanon - 2018

Table Service

Dunkin' Donuts Lebanon - 2018

Customer Service

GWR Food and Safety - 2015

Food & Safety II

EXPERIENCE

June 2017- Sep 2019

Dunkin' Donuts Multi Unit Manager

- Responsible for opening new branches.
- Activating in several special events.
- Responsible to supervise day by day operation of 3 branches
- Sales Recovery and solving any customer complaints
- following up with the shops to apply all Food and Safety procedures
- Responsible for daily maintenance of all equipment, stock areas, building and grounds
- Follow up the Break Even of the branches
- Responsible for professional growth & development of managers, shift leaders and sales assoicates
- Checking and Auditing on monthly inventory
- Motivate staff to increase sales
- Perform SWOT analysis for each store
- Controlling product inventory to reduce expiries
- Monitor Staff Schedule and weekly attendance
- Labor Cost and Productivity
- Follow up all KPI number of the branches

Sep 2012- May 2017

Dunkin' Donuts Branch Manager

Sep 2010 - Aug 2012

Dunkin' Donuts Supervisor

Nov 2009 - Sep 2010

Dunkin' Donuts Counter

Jun 2007- Oct 2008

Dip' n Crunch Sales