

Curriculum Vitae



Name: Jessica karam
Gender: Female
Status: Single
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Personal Profile:

A highly self-motivated individual with a positive attitude, looking for new opportunities and challenges in the Business field, with a well-established company, that can make use of my skills.

Professional profile:

- Computer literate in MS Windows, MS Office (*Word, Excel...*) and Internet.
- Business communication skills (Writing reports and letters...)
- Enthusiastic, knowledge seeker, self-starter and eager to meet challenges.
- attention to detail and accuracy
- Excellent planning and organizational skills
- Fluent in written and oral Arabic, English and French

EDUCATION:

Lebanese University- Agricultural Engineering Branch, 2017 (Master 2)
Agri-Business & Marketing major

Laure Moughayzel High School, 2010
Lebanese Baccalaureate, Life Science section

EXPERIENCE:

Teleperformance
Floor Manager

January 2019 till present

Teleperformance
Supervisor in customer service on a French project

September 2017 till Dec 2018

Teleperformance
Supervisor in Telesales on a French project

October 2016-September 2017

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Teleperformance

Supervisor - Namshi project

June 2015 – October 2016

Teleperformance

Team Leader- Namshi project

November 2014- June 2015

Teleperformance

Customer service representative.

MTC Touch & Sukleen projects

October 2011 – October 2014

Colonie de vacance Vel.

Senior Animator

Summer2010 - Summer 2011

HOBBIES: Movies, swimming.

N.B.: *References are available upon request*