Ahmad Hussein Dahdouli

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Professional Summary

I am a dynamic and focused graduate, looking to pursue a career in IT, specializing in IT technical support.

Experience

IT support specialist at ICC Group   March 2019 – July 2019

4 months project at Bank Audi.

My main duties as an IT Support under the Information Technology division of the bank are:

- Inventory of head office and branches
- Configure certain security agents on thin clients and PCs

Internship at Azadea Group   Oct 2018 – Dec 2018

My main duties as an intern in their IT Service Support department under the Information Technology division were:

- Windows Server 2012 R2 (Active Directories, DHCP servers, DNS server, IPs and Printers. Creating and managing OUs)
- Microsoft Exchange Server, Office 365

Education

Lebanese International University (LIU)

Bachelor Degree, Information Technology - June 2018

Technical Proficiencies

- **CISCO Certificate in CCNA 1, 2, 3 and 4,** May, 2018
- **CISCO Certificate in ITE A+**, June, 2016

Training Courses

- **Data Engineer with Python,** March 2020- present
- **Windows Server 2008 (Active Directories, DHCP servers, DNS server, IPs and Printers. Creating and managing OUs),** Summer 2016-2017
- **Mobile applications using Android Studio,** Fall 2016-2017
- **SQL Server 2012 (DBMS),** Fall 2016-2017
- **Desktop applications using Visual Studio,** Spring 2015-2016
- **Web applications using Visual Studio,** Spring 2015-2016

Skills:

- **Excellent communication skills, Leadership, and Team Work**
- **Time management**
- **Creativity**
- **Software:** Android Studio, Arduino, Visual Studio, Windows Server 2012, Microsoft SQL Server 2012, Microsoft Office (Word, Excel, PowerPoint, Visio), MySQL, Paradigm, VMware workstation, Ubuntu, Internet Information Services (IIS) Manager.
- **Languages:** Java (OOP), C, C#, C++, HTML, CSS, Python.
- **Competencies:**
  - System and Network Administration
  - Operations Management
- **Languages:** Arabic, English, Italian