AAMIR SOORTY

IT OPERATIONS MANAGEMENT, PROJECT MANAGEMENT, TECHNOLOGY PLANNING, INTEGRATION

IT INFRA MANAGEMENT, CHANGE MANAGEMENT, RISK ASSESMENTS, VENDOR MANAGEMENT

VITALS

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EDUCATION

Bachelor of Commerce from University of Karachi (1993-1995)

CERTIFICATIONS

- MCSA (Microsoft Certified System Administrator)
- CCNA 2.0 (Cisco Certified Network Associates)
- MCP (Microsoft Certified Professional) in MS Exchange Server
- M.C.S.E (Microsoft Certified System Engineer)
- NEC (Network Engineering Course)

PERSONAL COMPETENCIES

- **ANALYTICAL SKILLS:** - Excellent ability to analyse complexities.
- **LEADERSHIP**: - Extensive experience of leading teams.
- **INQUISITIVE**: - Creativity with a quest to change complex conditions.
- **INNOVATIVE**: - Extensive experience of analysis of case studies and give unique solutions.
- **ADAPTABILITY**: - Remarkably adaptable to work places and in networking with people.

PROFILE

Responsible for overall technology vision. Provide executive leadership as head of IT. Responsible for all aspects of strategic IT planning and implementation as an integral component of business plan. Transformed IT into a strategic business partner.

CAREER OBJECTIVE

Seeking an opportunity to implement my innovative approach and skills for organizational development in your Esteemed organization.

WORK EXPERIENCE

MIDEAST GLOBE TECH DUBAI   (SEP 2017 TO FEB 2020)

CHIEF TECHNOLOGY OFFICER

- Managed Communication with the Client and continuous implementation on change management, knowledge management, integration and interface management, stakeholder management.
- Projected for the (month, Quarter, half year, annual) and report generation according to the requirements of IT Infrastructure.
- Planned and prepared Look ahead program (LAP) for the specific period of time for strategy development and operations management.
- Optimizing and managing the technology network in a manner it delivers high efficiency with sufficient resilience and yet managing costs effectively
- Identifying needs and ensuring ideal solutions are provided in a timely manner to help our clients to increase their operational efficiency
- Develop and maintain overall framework of IT policies, standards and strategies that will empower business and people to deliver on their commitments to the strategy and budgets.

H-HOTEL DUBAI, H-HOTEL SEYCHELLES, H-HOTEL MONTENEGRO & MEDIA ONE HOTEL DUBAI (722 ROOMS)   (MAY 2012–JUNE 2017)

REGIONAL IT MANAGER

- Successfully completed "IT infrastructure revamp" project at H-Hotel Dubai in Dec 2016
- Successfully opened H-Hotel Montenegro in Nov 2016
- Successfully opened H-Hotel Seychelles in August 2015
- Worked on several Hotel's pre-opening projects with Roya International, like

  - DAMAC Group Dubai
  - Southern SUN Abu dhabi
  - Dusit Thani Abu Dhabi
  - Oryx Hotel Qatar Airport
  - Sheraton Hotel Ajman

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IT OPERATION'S & PROJECT MANAGEMENT

- Preparing and Controlling IT operational and capital budgets
- People Management, train, motivate, lead multi-cultural teams
- Systems Analysis / Designing / Integrate Solution Development of any scale
- Network Infrastructure Designing & Maintenance

MAJOR ACHIEVEMENTS
- Deployed leading edge multiple award winning technologies into both properties.
- Developed good understanding of business objectives and defined appropriate solutions
- Implemented high end converged networks (data, voice, video) supporting PMS, POS, IP- PBX, Wi-Fi, Lock systems and more.
- Improving service, productivity and system availability with a robust, flexible and future proof infrastructure.
- Implementation of Yield Management System to generate more revenue.
- Prepared full IT risk assessment reports, including business continuity, business process mapping, desktop policies, IT controls and governance structure reviews

MEDIA ONE HOTEL DUBAI   **(NOV 2009 – MAY 2012)**
(260 ROOMS-PRE OPENING)
 IT MANAGER

PRE OPENING PROJECT RESPONSIBILITIES
- Comprehensive report of Voice and Data Systems, which shows the weaker areas.
- Negotiating with vendors for unfinished jobs.
- Proper documentation of Voice and Data Systems.
- Re-designing and Re-Structuring of entire Voice and Data Systems.

MAJOR ACHIEVEMENTS
- Redesigning and Re structuring of entire Data Center.
- In Room Internet System.
- Installation of Call Billing System.
- Preparation of Corporate IT policies and procedures

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IT OPERATION'S & PROJECT MANAGEMENT

BAVARIA EXECUTIVE SUITES DUBAI   **(SEP 2006 – NOV 2009)**
(2100 ROOMS-PRE OPENING)
IT MANAGER
PRE OPENING PROJECT RESPONSIBILITIES

- Planning and designing of complete Hotel Information System (Voice and Data) including designing of Data Center, MDF and IDF rooms.
- Preparing of BOQ for all IT related products, including Voice and Data Applications and Equipment's.
- Reviewing Proposals and Contracts.
- Recommending Executive Committee in terms of selecting the right product.

PROJECT DETAILS
- Re negotiated with the main IT vendor and saved 2M Dirham's approx in terms of maintenance fee.
- Data and Voice network is on Nortel Platform.
- Entire Network consist of approximately 20,000 Voice and Data Points.
- Servers and PC's are on HP platform.
- 22 HP G5 Servers.
- Oracle 10.g for Opera PMS and Exchange 2007 are fully clustered.
- There are more than 250 Nortel edge level switches in the entire network.
- Nortel PABX will be catering more than 4000 extensions including Guest and Admin.

INTERCONTINENTAL RESORT AL AIN   **(MAY 2002 – AUG 2006)**
(220 ROOMS)
IT MANAGER
RESPONSIBILITIES

- Looking after all IT related day to day operation, Technical as well as Managerial.

- Budgeting and Planning for IT Dept
- Recommendation to GM and FC for new updates into IT Sector
- Conducted several training sessions for different IT Systems at all levels.

PROJECT DETAILS
- Migrated Online Registration System from Dialup to VPN, saved around 50000/= Dhs yearly in terms of Line Cost.
- Migrated Mailing System from Lotus CC Mail to MS Exchange 2000, after migration we were able to save approximately 1,30000 Dhs yearly in terms of Line Cost.
- In House migration of Preventive Maintenance Program for Engineering Dept, to save expenses.
- Implementation of High Speed Internet Access (HSIA) in all the Guest Rooms, Meeting Rooms and wireless Connections in all public areas.

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IT OPERATION'S & PROJECT MANAGEMENT

POLICIES AND PROCEDURES
- Designed and implemented Policies and Procedures for Network and System Securities.
- Design and implement of "Exit Clearance Form" from IT Dept.
- System Scan Policies and procedures.
- Monitoring of Internet Access Logs.
- Monitoring the list of most frequently Accessing sites and the Users.
- Designed COP (Code of Practice) to access System Resources.
- Budgeting and Planning for IT Dept.
- Recommendation to GM and FC for new updates into IT Sector
- Conducted several training sessions for different IT Systems at all levels.

JUMEIRAH BEACH HOTEL **(MARCH 2000 – APRIL 2002)**
(620 ROOMS)
NETWORK AND HARDWARE SPECIALIST
- Monitoring, Updating and configuring the Main Servers.
- Monitoring of Backup and Restoration process.
- Monitoring the Network for viruses and other system threats.
- Worked on over 300 PC's Multi Operating Systems and Multiprotocol WAN connected and routed network.
- Hands On experience with latest Imaging software like Norton Ghost.
- Configured and Implemented Anti Virus software's at Enterprise level

GEMS COMPUTER MARKETING (PAK) **(JULY 1995 – NOV 1999)**
NETWORK ASSISTANT

BABER TRADING COMPANY (PAK) **(JAN 1994 – JUNE 1995)**
HELP DESK PERSON